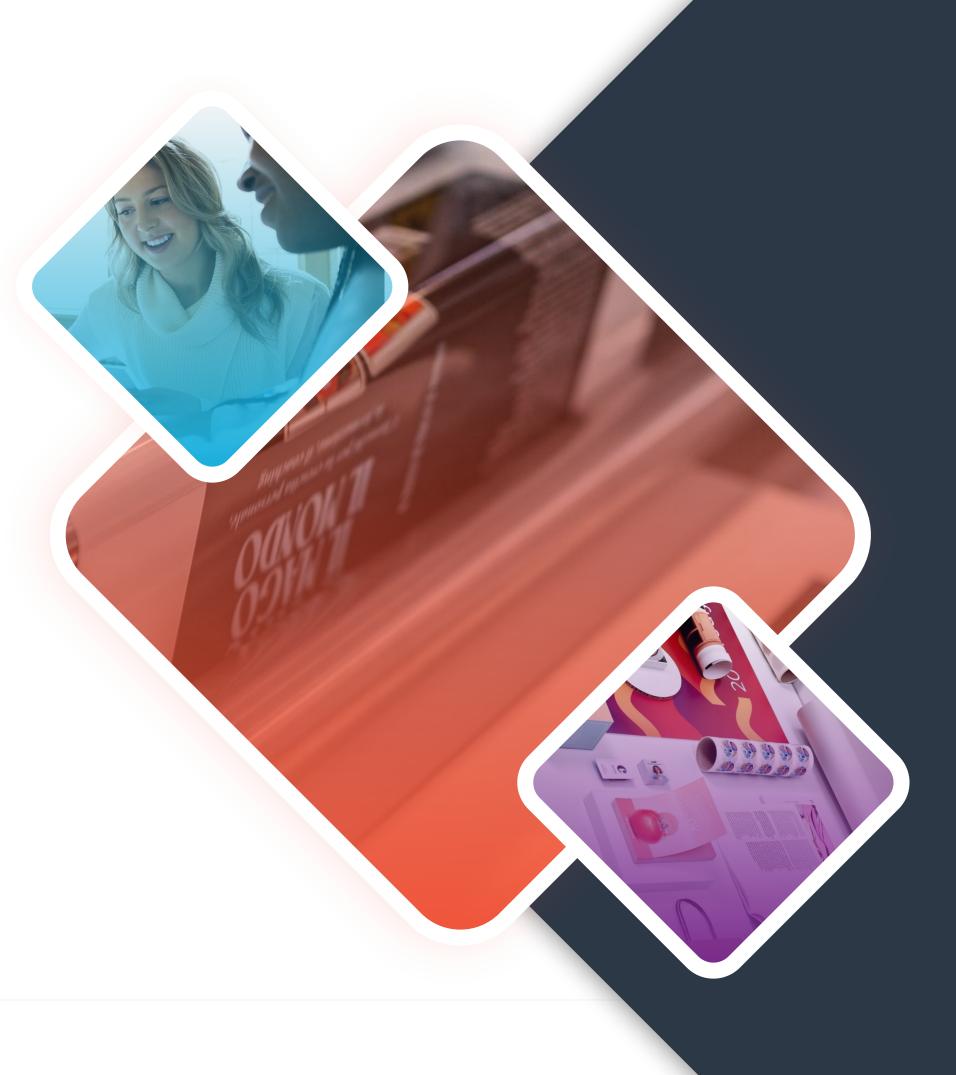


Welcome

Meredith Burns Vice President, Investor Relations & Sustainability







Cimpress virtual investor day presenters

September 10, 2024 8:00 am - 11:00 am ET



Robert Keane
Founder, Chairman & CEO
CIMPTESS



Sean Quinn

EVP, Chief Financial Officer

compress vista.



Maarten Wensveen

EVP, Chief Technology Officer

compress



Paolo Roatta
CEO, The Print Group & Pixartprinting
Upload & print



Florian Baumgartner
Chief Executive Officer

vista.



Michael Fries

EVP, Europe & Global Manufacturing

vista.



Emily Whittaker

EVP, North America & Global Marketing

vista.



Christina Wick
SVP, Product Experience
vista.

Cimpress virtual investor day agenda

September 10, 2024 8:00 am - 11:00 am ET

7 Cimpress Intro Robert Keane

2 MCP Maarten Wensveen

Jupload & Print Paolo Roatta

4 VistaFlorian Baumgartner

5 Quick Break Stretch your legs and grab a coffee

Financial OverviewSean Quinn

7 Q&A Session All presenters plus Michael Fries, Emily Whittaker & Christina Wick from Vista



What to expect today

- Submit questions via chat during the session; questions will be held for Q&A session after all presentation content
- Non-GAAP reconciliations are posted in the webcast viewer
- We will provide our thoughts on the future...



Safe harbor statement

This presentation and accompanying commentary contain statements about our future expectations, plans, and prospects of our business that constitute forward-looking statements for purposes of the safe harbor provisions under the Private Securities Litigation Reform Act of 1995, including our expectations for the growth and development of our businesses, revenue growth, adjusted EBITDA, adjusted free cash flow, net leverage, and other financial results for fiscal year 2025, and beyond; our plans for investments in our business and other capital allocations; the size of our markets and opportunities for future growth; our competitive position; our plans and expectations for the mass customization platform and artificial intelligence; and the effectiveness of our security and privacy protocols

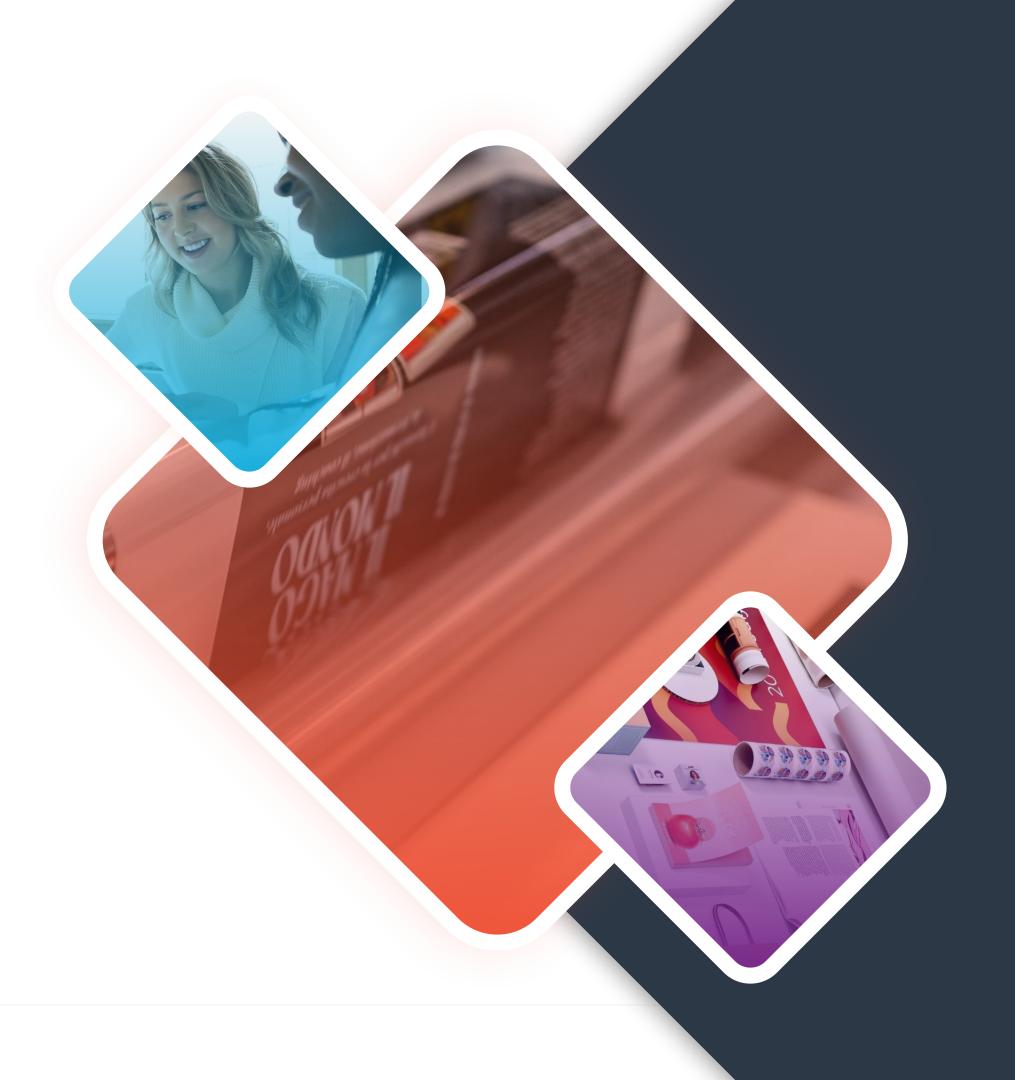
Forward-looking projections and expectations are inherently uncertain, are based on assumptions and judgments by management, and may turn out to be wrong. Our actual results may differ materially from those indicated by the forward-looking statements in this document as a result of various important factors, including but not limited to flaws in the assumptions and judgments upon which our forecasts and estimates are based; the development, duration, and severity of supply chain constraints and inflation; our inability to make investments in our businesses and allocate our capital as planned or the failure of those investments and allocations to achieve the results we expect; the failure of the businesses we acquire or invest in to perform as expected; loss of key personnel or our inability to hire and retain talented personnel; our failure to use, develop, and deploy our mass customization platform and artificial intelligence or the failure of the mass customization platform or artificial intelligence to drive the performance, efficiencies, and competitive advantage we expect; unanticipated changes in our markets, customers, or businesses; disruptions caused by political instability and war in Ukraine, Israel, or elsewhere; our failure to attract new customers and retain our current customers; our failure to manage the growth and complexity of our business; changes in the laws and regulations, or in the interpretation of laws and regulations, that affect our businesses; our ability to maintain compliance with our debt covenants and pay our debts when due; general economic conditions; and other factors described in our Form 10-K for the fiscal year ended June 30, 2024 and the other documents we periodically file with the U.S. Securities and Exchange Commission. This presentation and accompanying commentary also include estimates and other statistical data from research we conducted in August 2022 with a third-party research firm, and this data involves a number of assumptions and limitations and contains projections and estimates of the sizes of the opportunities of our markets that are subject to a high degree of uncertainty and should not be given undue weight.

In addition, the statements and projections in this presentation represent our expectations and beliefs as of the date hereof, and subsequent events and developments may cause these expectations, beliefs, and projections to change. We specifically disclaim any obligation to update any forward-looking statements. These forward-looking statements should not be relied upon as representing our expectations or beliefs as of any date subsequent to the date of this document.



Overview

Robert Keane Founder, Chairman & CEO





Cimpress' long track record of profitable growth

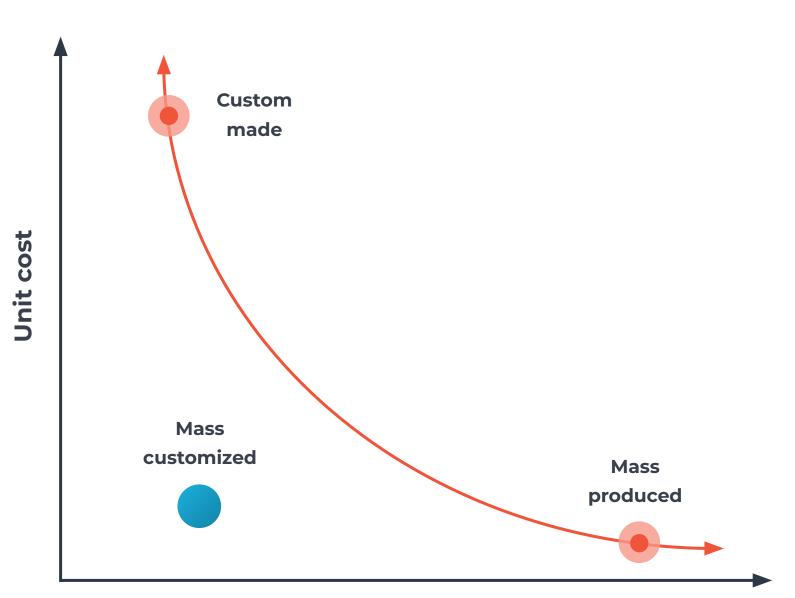
Cimpress' strong FY2024 financial results returned to and extended our historical trend



The clear leader of the print mass customization revolution

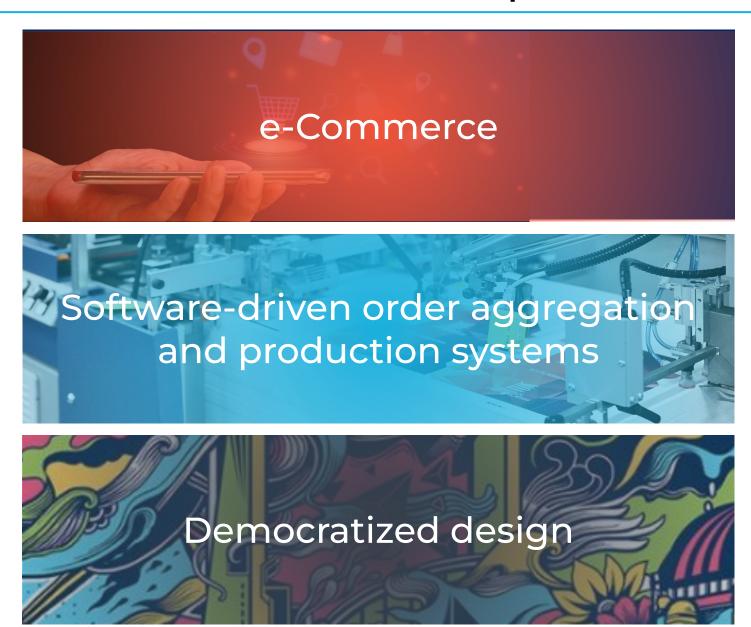
We invented the online print mass customization business model by launching VistaPrint in 1999

Mass Customization Concept



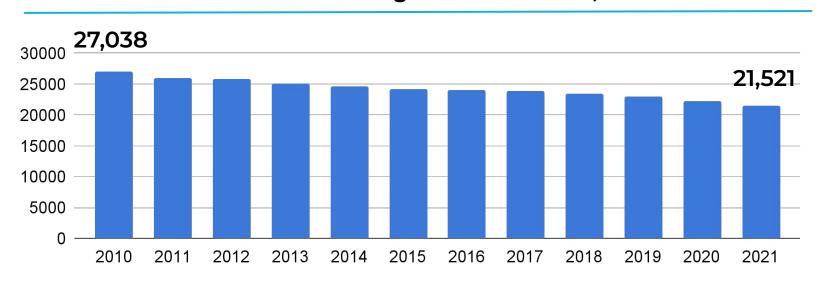
Volume produced of a given product

Print Mass Customization Capabilities

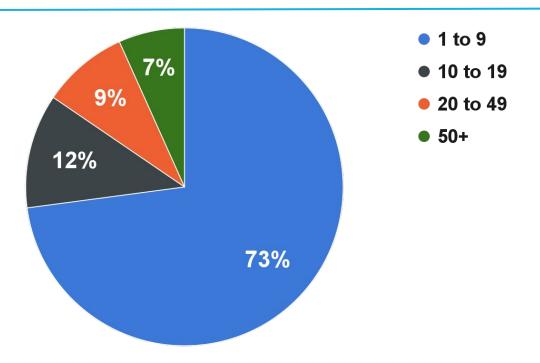


Traditional, sub-scale print establishments continue to decline

U.S. Commercial Printing Establishments¹, 2010-2021



2021 U.S. Commercial Printing Establishments by Employee Size¹









Unique combo of Cimpress capabilities, each with scale advantage

Sophisticated, reinforcing, differentiated capabilities, each with scale-based advantages, drive our flywheel

Technology

2,200+ team members \$2.5B+ cumulative spend in last decade

Innovation & Product Development

Excel at bringing mass customization to new products & categories

Data & Analytics

300+ team members driving Al/machine learning data products

Manufacturing & Supply Chain

3M+ ft² of facilities \$600M+ cumulative investment in last decade

Design & Pre-Press Services

People/technology capabilities to democratize design

High-Quality, Low-Cost Talent Locations

7,000+ people in multiple scaled locations

Central Procurement

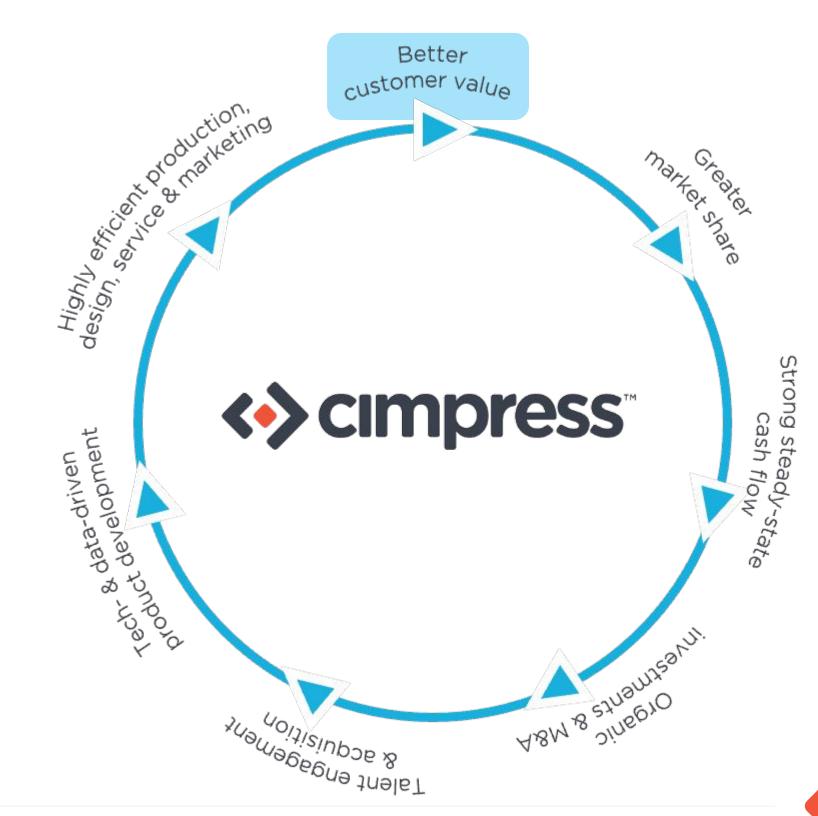
Proven ability to
leverage scale
advantages into lower
costs and supply chain
reliability

e-Commerce Marketing

Talent & data-driven decision systems \$3.5B+ of advertising in last decade

M&A

Track record of driving synergies to both acquired businesses and pre-existing Cimpress businesses



Scale advantages drive our multi-decade track record

Since FY23 we have been building upon significant investments and changes from FY15 to FY22



Manufacturing & supply chain



Software



Design & service



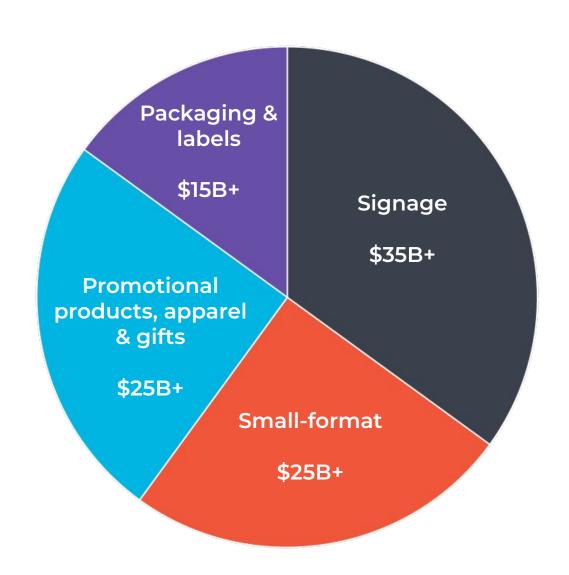
Advertising & branding

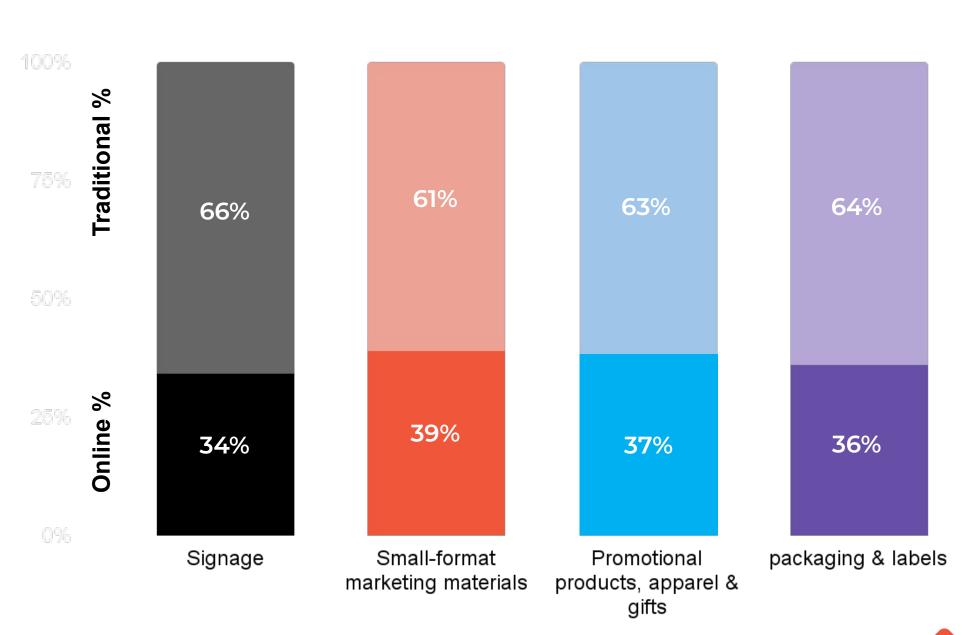
Driving disruption in a highly fragmented \$100B+ market

Stable TAM as mass customization penetrates traditional markets and customers shift online

\$100B+ TAM in North America, Europe and Australia¹ 2022 Estimate

Online Penetration by Product Category¹ 2022 Estimate

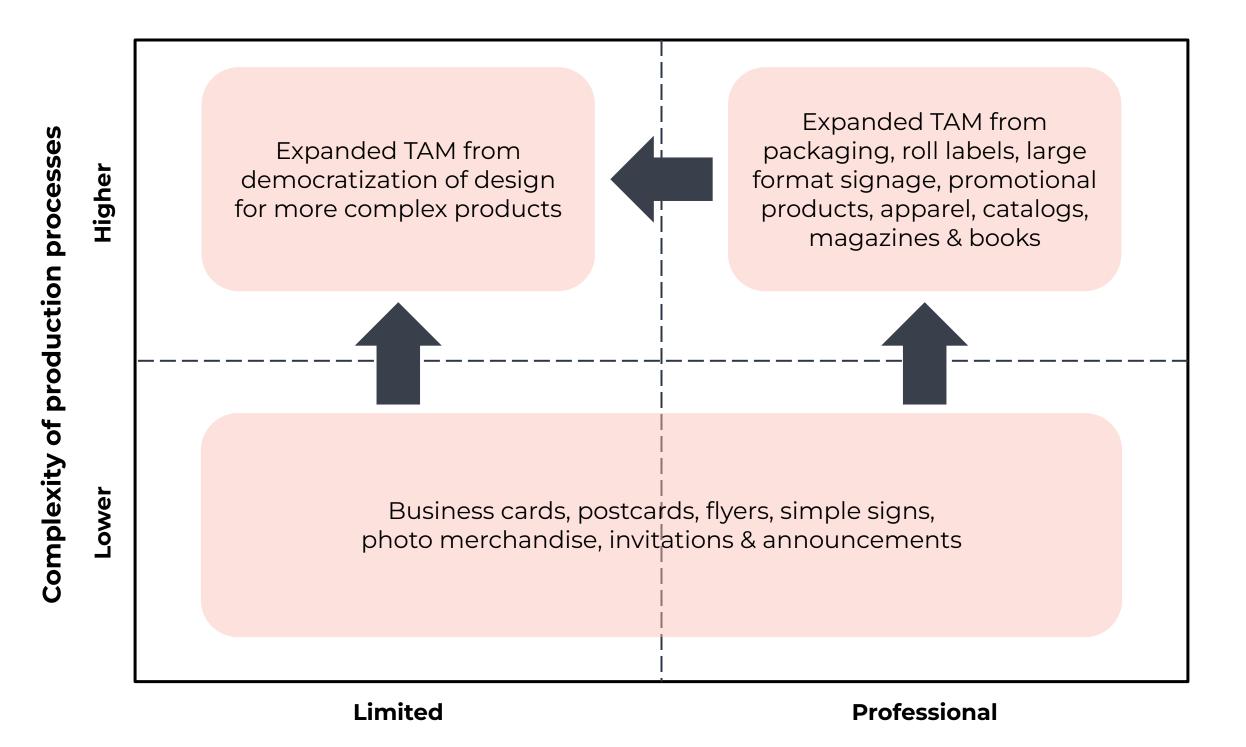






Cimpress has successfully expanded its market over time

Track record of capturing new growth s-curves by bringing mass customization paradigm to more complex products

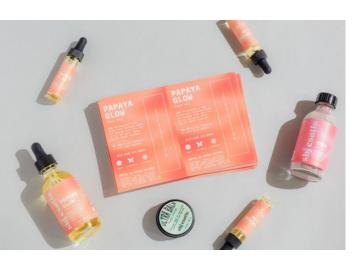






Graphic design skill required of customers

More complex products expand our customer value proposition

























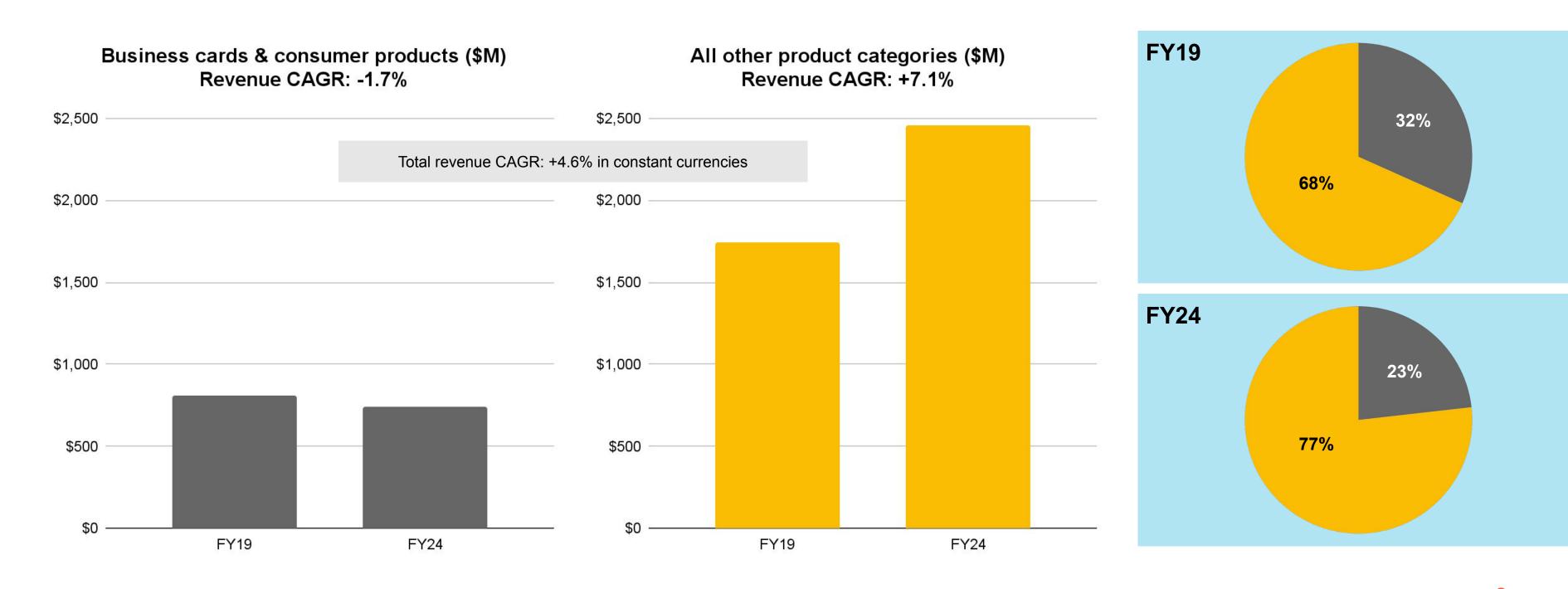






More complex products are driving substantial revenue growth

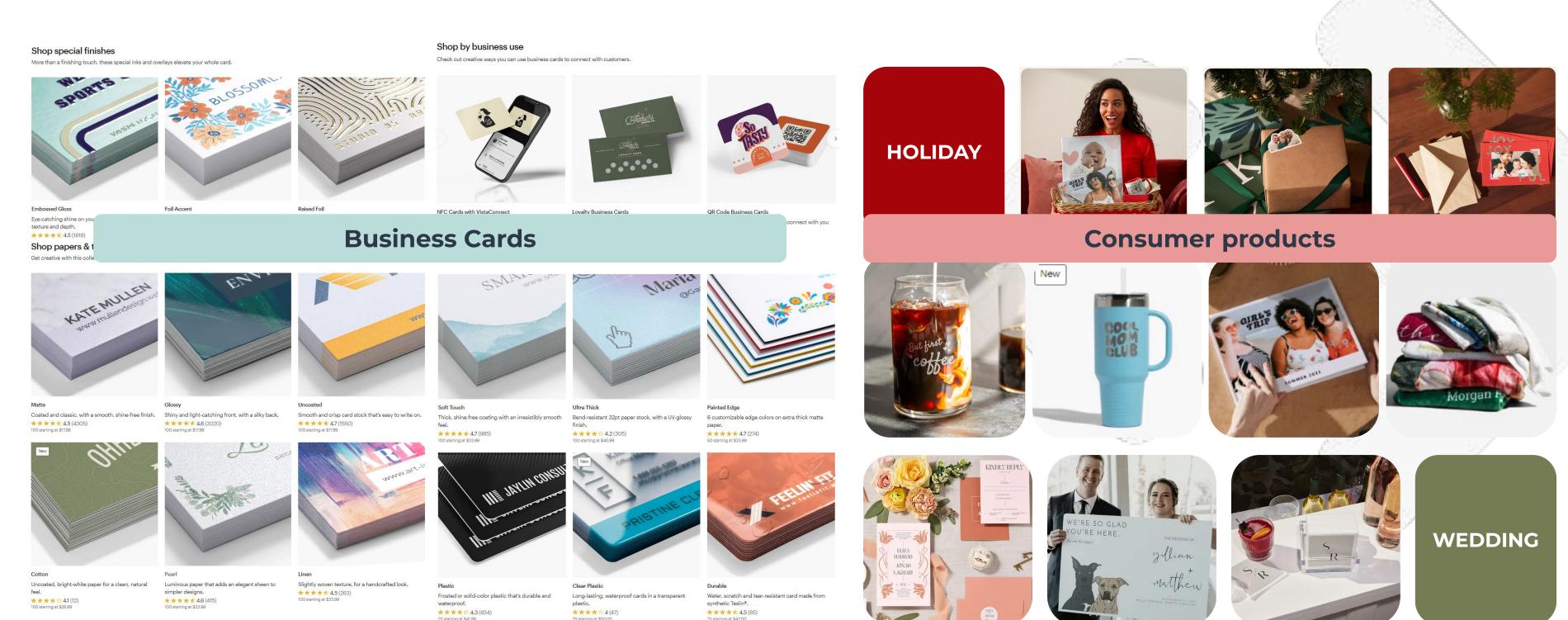
New categories often have higher per-customer lifetime value and represent a larger portion of our TAM





We have successfully expanded profitability of legacy categories

Vista example: Contribution profit up significantly in these categories from FY2019 to FY2024 despite approximately flat revenue for business cards and pandemic-driven declines in consumer products. Achieved through improved product experience, expanded product range, premium substrates, sophisticated finishing options, price optimization, discount reductions and advertising efficiency.



Driving more customer value via relentless focus on execution

We will continue this focus, which has driven our transformation and our success to date



Our manufacturing & supply chain advantages are driving new products, quality and speed improvements, and cost reductions



Our software platform modernization has accelerated our development velocity



Design tools and assistance drive customer satisfaction



Improving brand salience by continuing to optimize lower-funnel advertising while testing and expanding mid- and upper-funnel

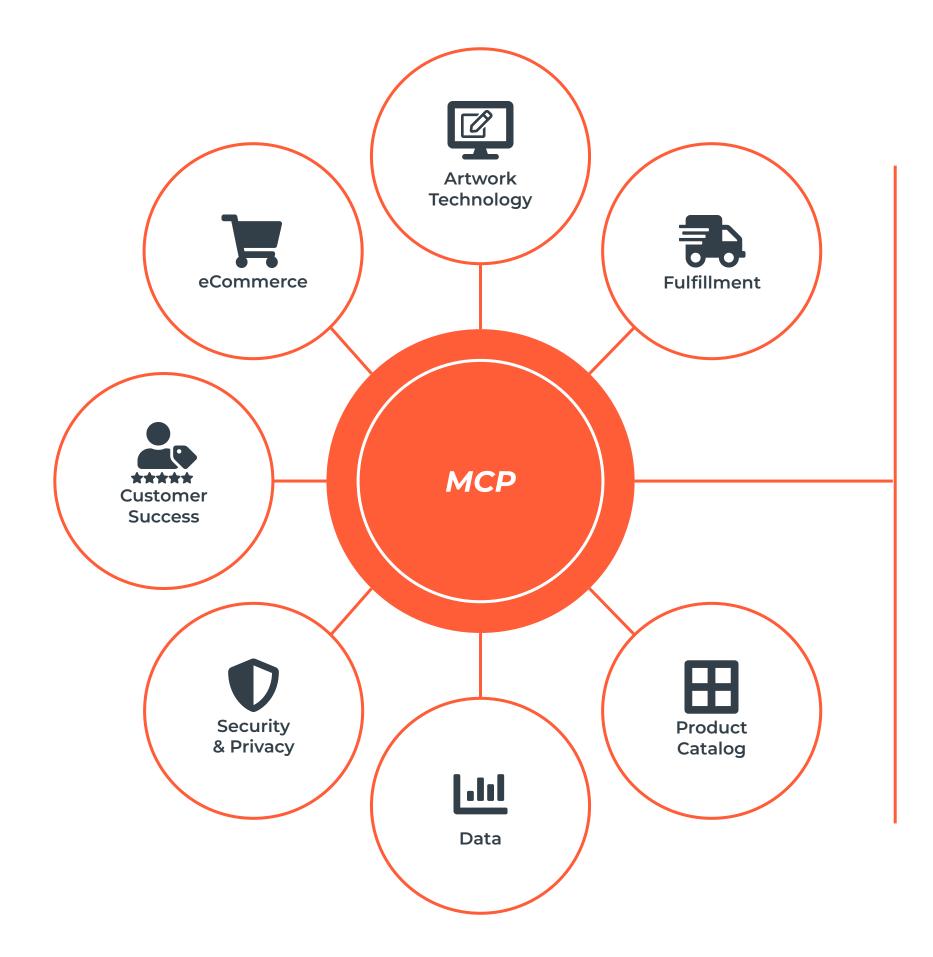
Mass Customization Platform

Maarten Wensveen EVP & Chief Technology Officer





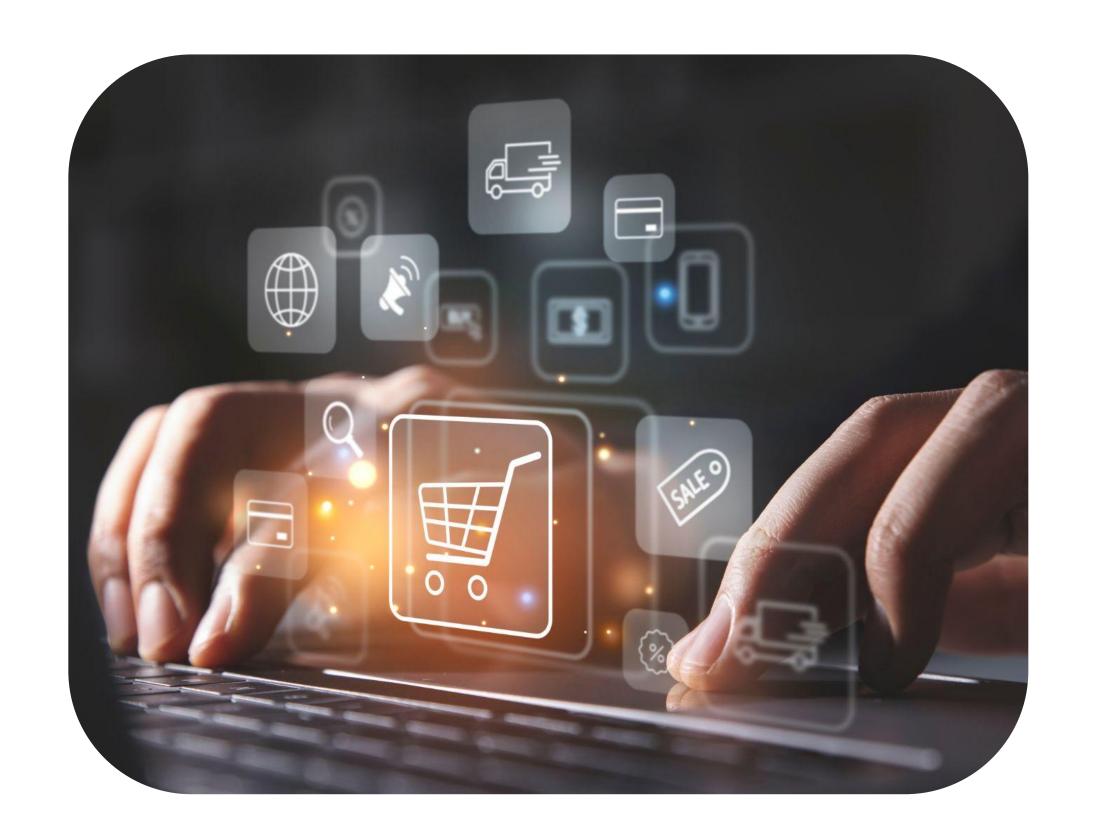




Create Cimpress-wide scale advantages through technology that all print mass-customization companies need.

Help establish Cimpress as the undisputed leader in print mass customization through flexible software that provides easy access to cutting-edge technology-enabled capabilities and a broad range of products sourced from a global network of fulfillment locations.

MCP eCommerce





orders over MCP in FY24 and growing

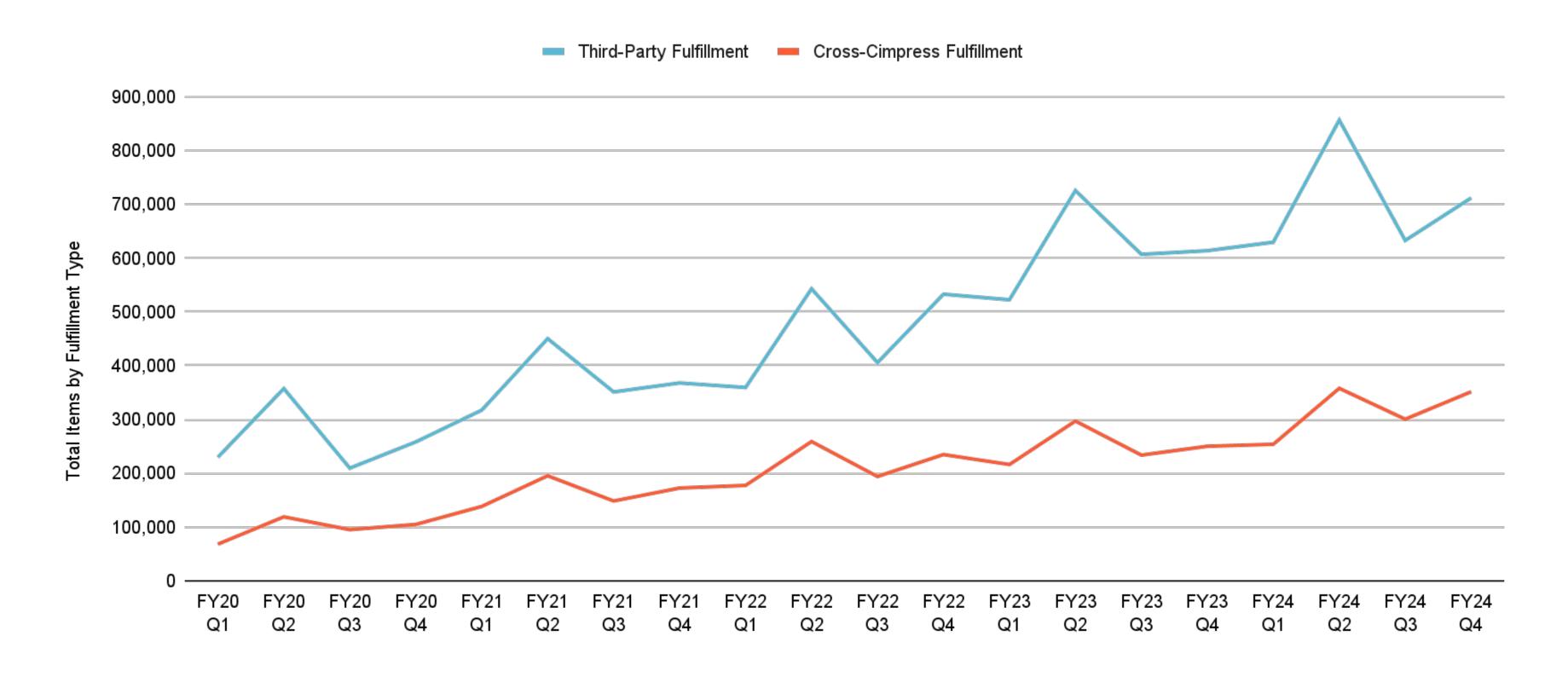
MCP product catalog

~54,000

customizable products configured with about **532 million** unique variants



Growth in third-party fulfillment and cross-Cimpress over MCP

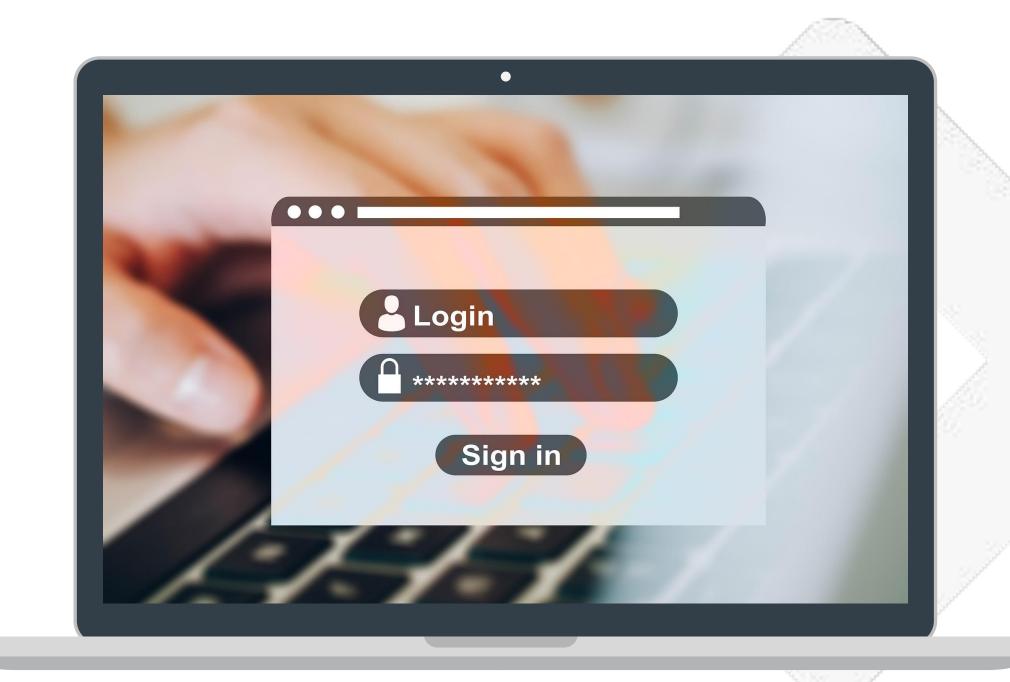




Cimpress security & privacy

1.5 million

assets scanned by our cloud vulnerability management tools



MCP fulfillment





parcels shipped in FY24

MCP data

2.8 million+

customer enrichments across Cimpress in FY24



MCP artwork technology











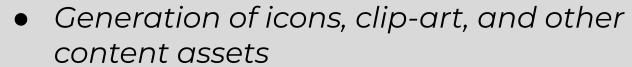


75+ Al capabilities

in artwork design and technology, and growing since 2018

Generative Al





- Generative scene previews
- Automatic design generation
- Style transformations
- Selective image manipulation











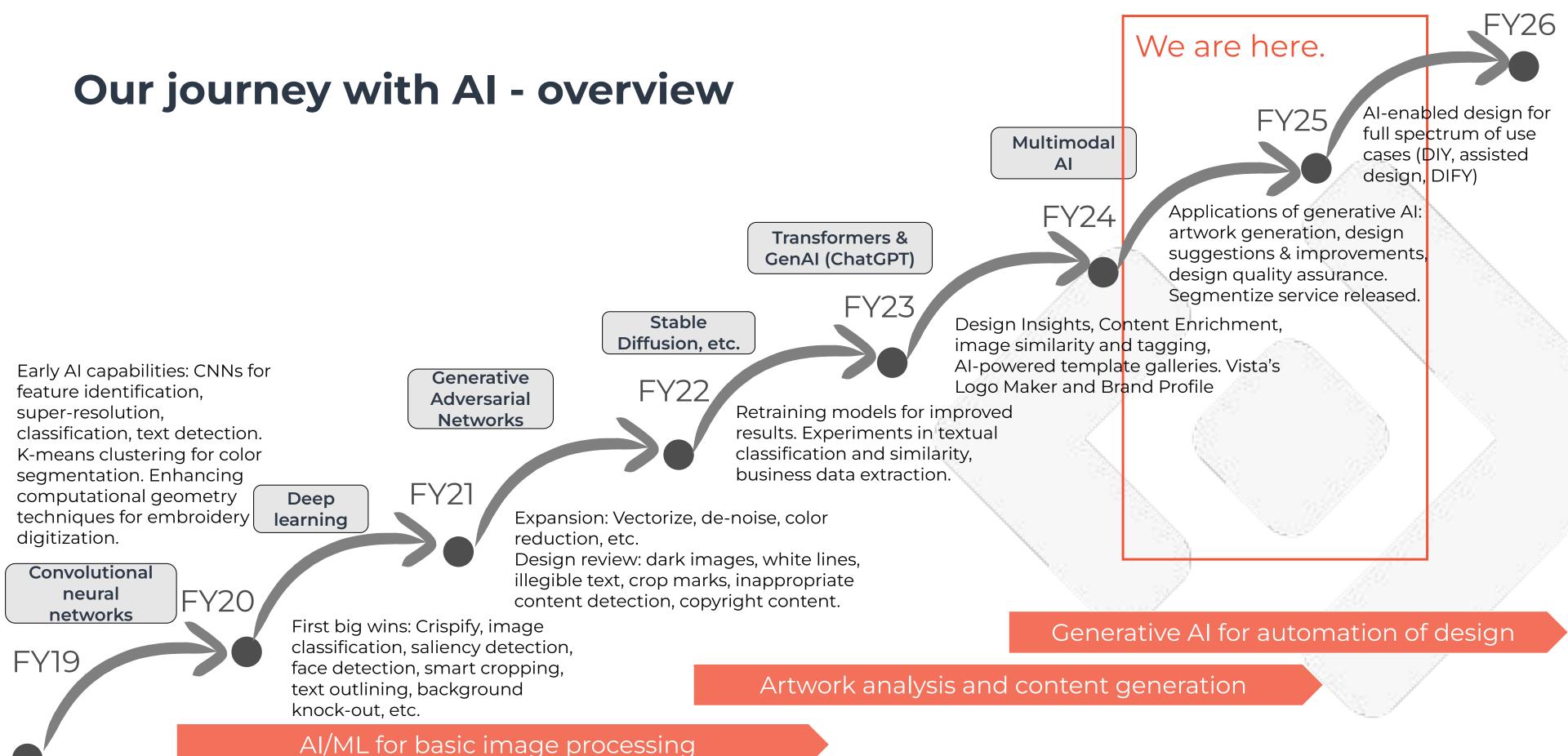












Classical image processing

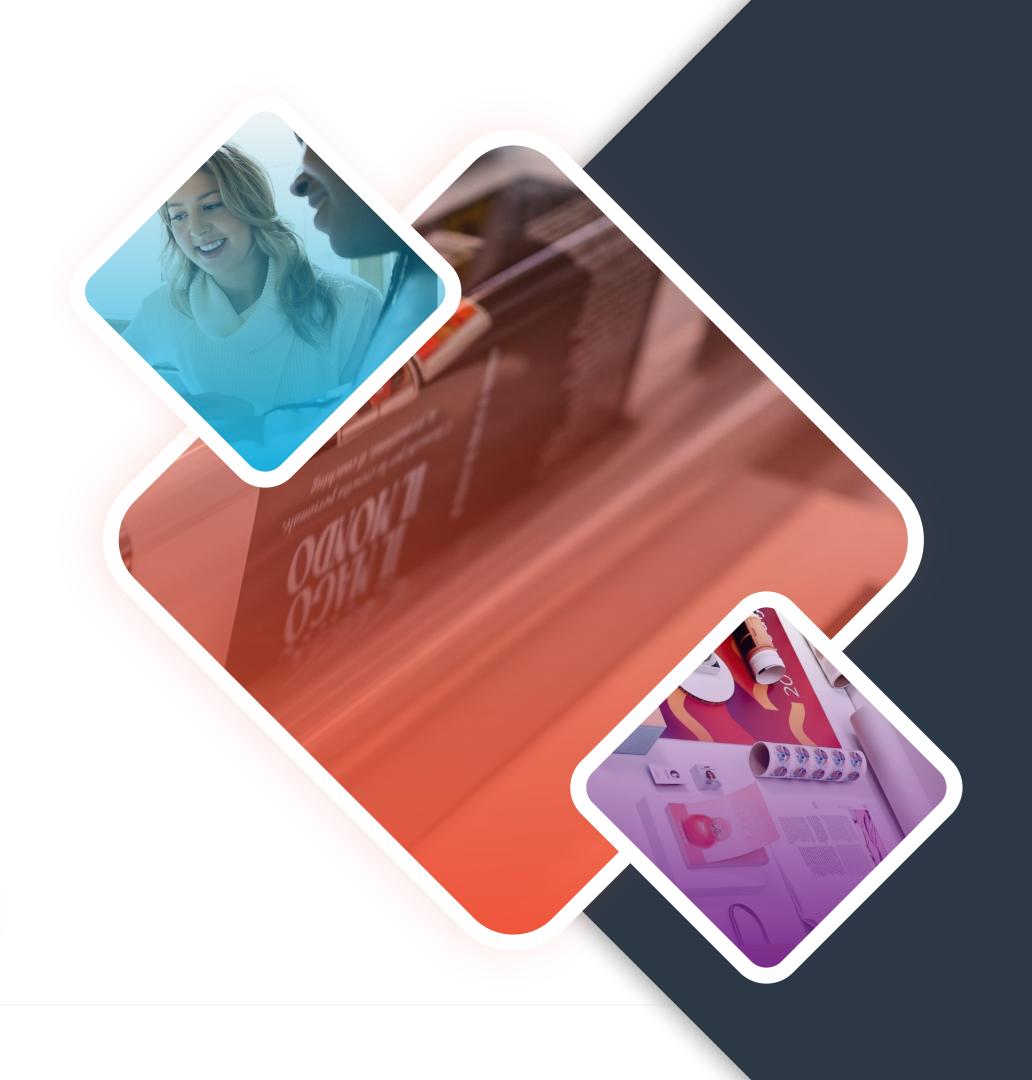


Drive **BUSINESS SUCCESS**Cimpress-wide



Upload & Print

Paolo Roatta CEO, The Print Group

















cimpress*

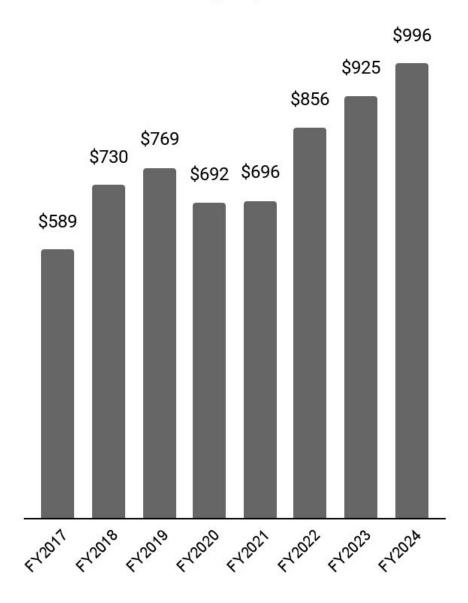




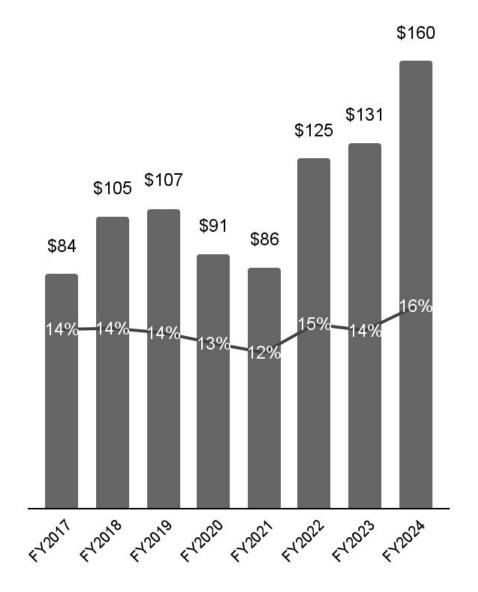


Continued growth and strong profitability

Combined Upload & Print revenue (\$M)



Combined Upload & Print EBITDA (\$M) & margin (%)



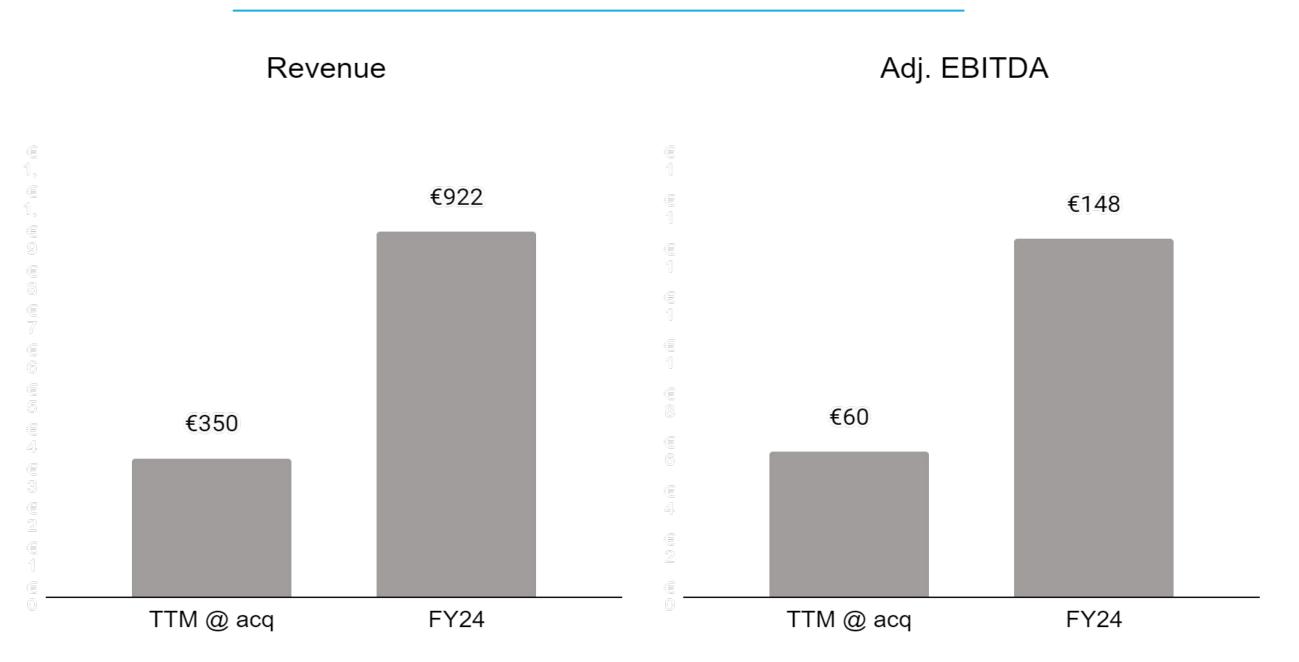
Combined Upload & Print unlevered free cash flow (\$M)



Strong financial returns to shareholders

Significant returns on invested capital for primary U&P acquisitions and their subsequent vertical-integration tuck ins

FY24 Metrics vs TTM Metrics at Acquisition (M)



Total consideration €599M

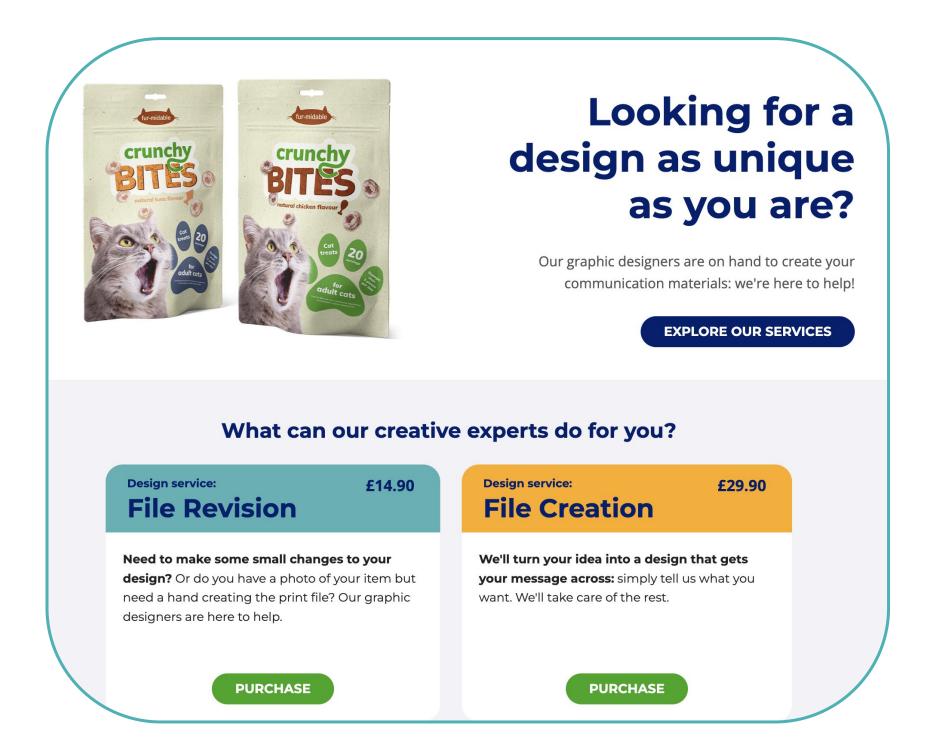
Return measures

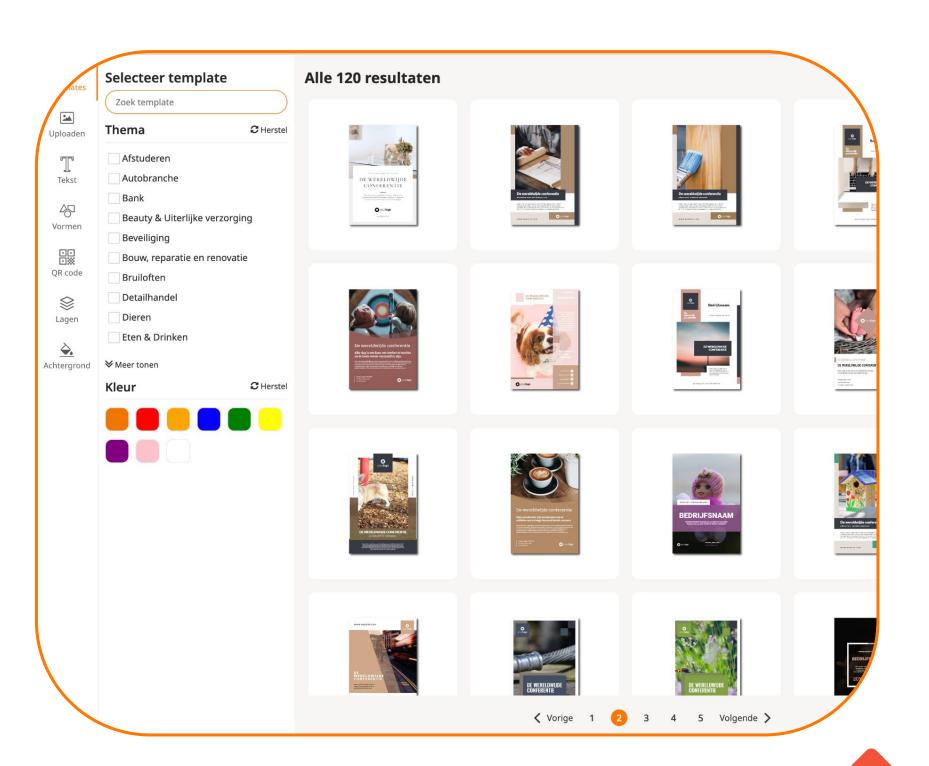
€695M cumulative UFCF

FY24 UFCF of 18% of total consideration paid

FY24 execution success: design enablement

Template expansion, AI-enhanced customer interactions, improved design tools, stock photos, expert design services and improvements to our file upload experience

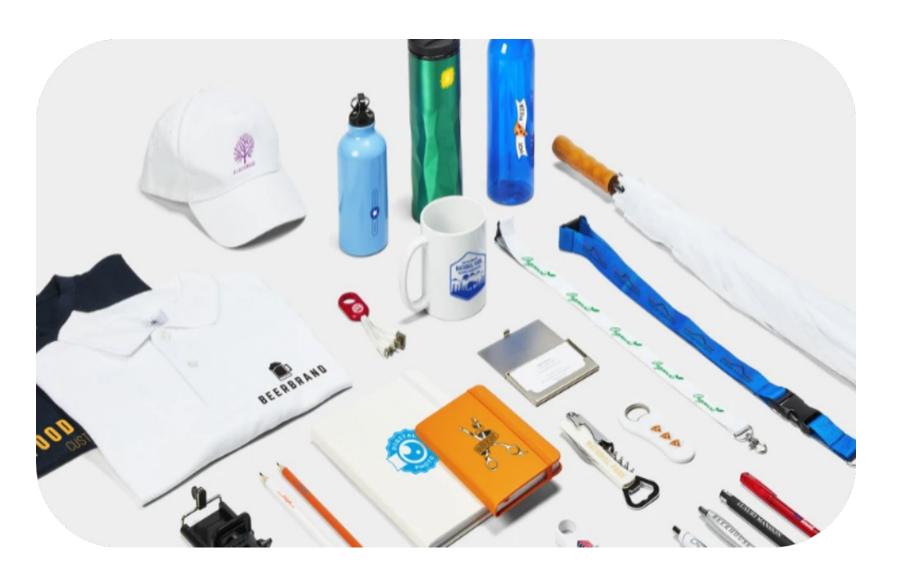




FY24 execution success: product range and service expansions

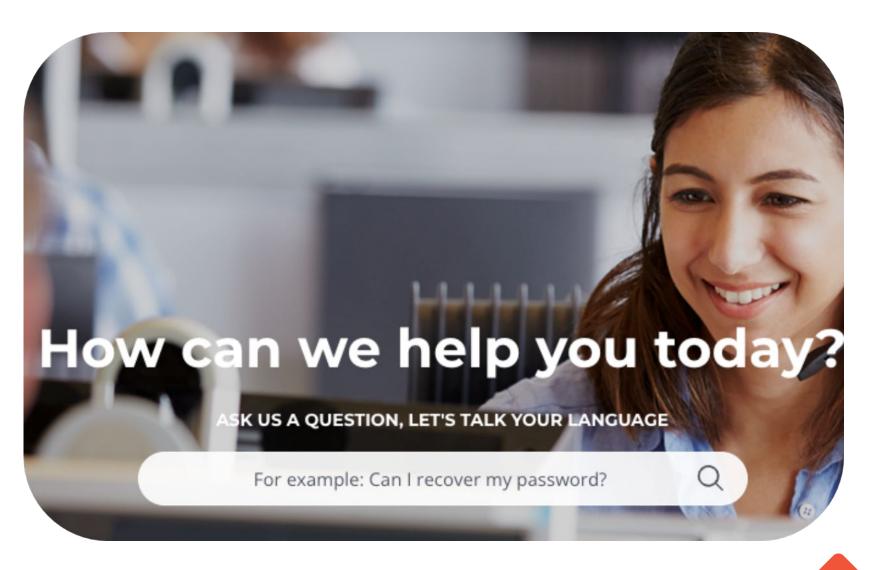
Product Portfolio

Continuous expansion of product catalog: over 100 new products introduced per month to serve diverse customer needs with deep and broad selection.



Customer Service

Leveraging generative AI, expansion of 24x7 service operations and empowering our agents to focus on delivering exceptional, high-value service.



FY24 execution success: manufacturing & supply chain







MCP-powered cross-Cimpress fulfillment drives NPI, cost reduction and faster delivery speeds

Deep partnerships with capital equipment partners improves product quality & equipment productivity

Equipment upgrades and automation investments increase capacity utilization of production facilities

FY24 execution success: more environmentally sustainable NPI

Addressing growing customer demand for more sustainable products and working to meet Cimpress' sustainability targets, leveraging Cimpress' scale to attract supply chain partnerships that drive unique capabilities





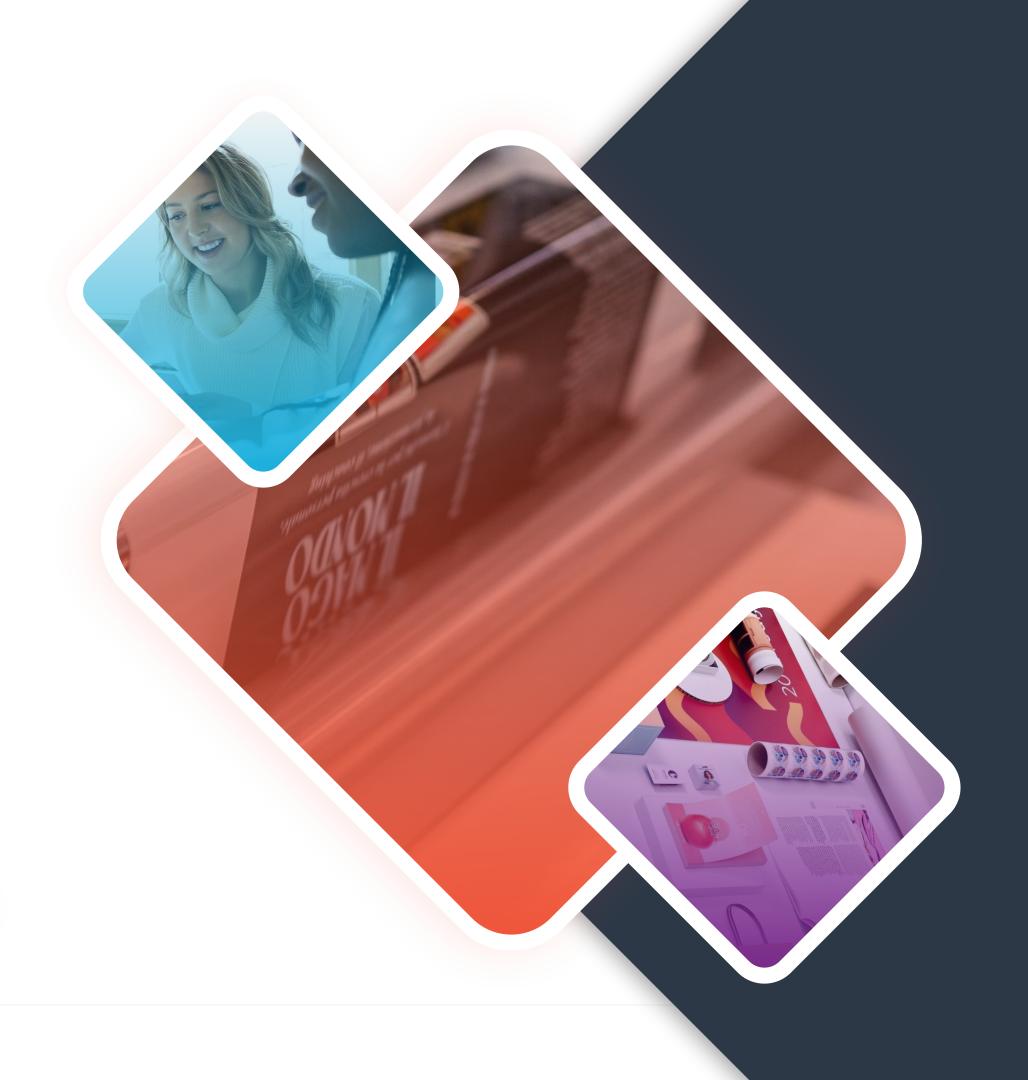
FY25 and beyond: relentless, focused execution to better serve customers via print mass-customization

- Manufacturing & supply chain
- Site-based customer experience and engagement with personalization and design tools
- Customer service and expert design service
- Cross-Cimpress fulfilment to drive NPI, increase speed to customer and reduce costs
- Expanded customer reach
- Operating expense efficiency
- Loyalty-driven customer retention and LTV



Vista

Florian Baumgartner CEO, Vista







Customer Video Placeholder

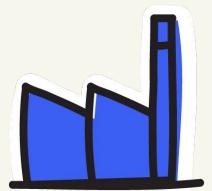


11+ million

annual customers



17
physical locations



Global Manufacturing facilities located across

5 countries





6,800

team members working from more than **25 countries**



The expert design and marketing partner to small businesses



Why customers choose us



Create and apply designs to the most complete product assortment



Expert help, anywhere in their journey



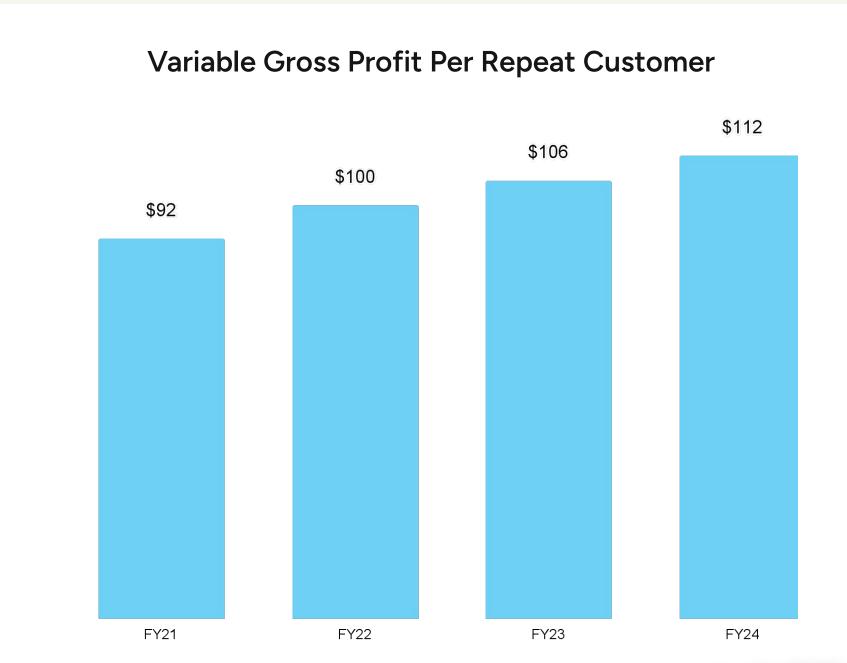
Fair prices across all order quantities





Variable gross profit per customer continues to increase



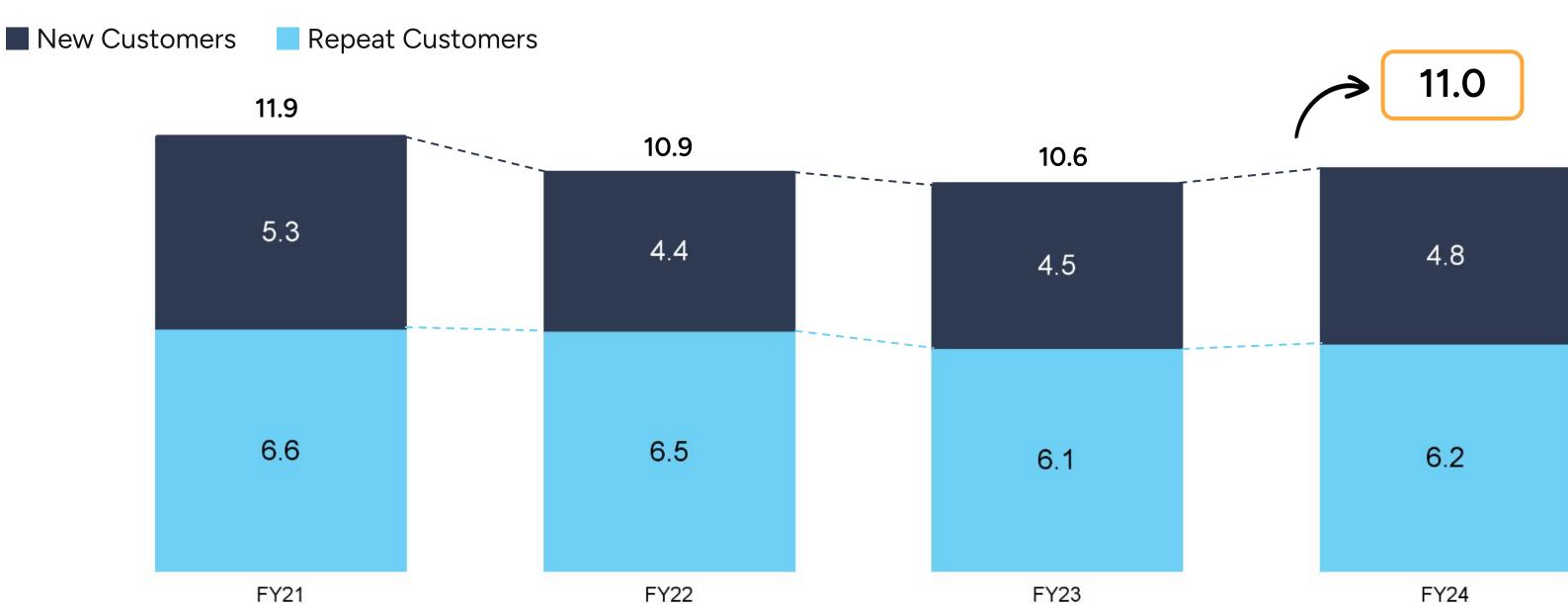






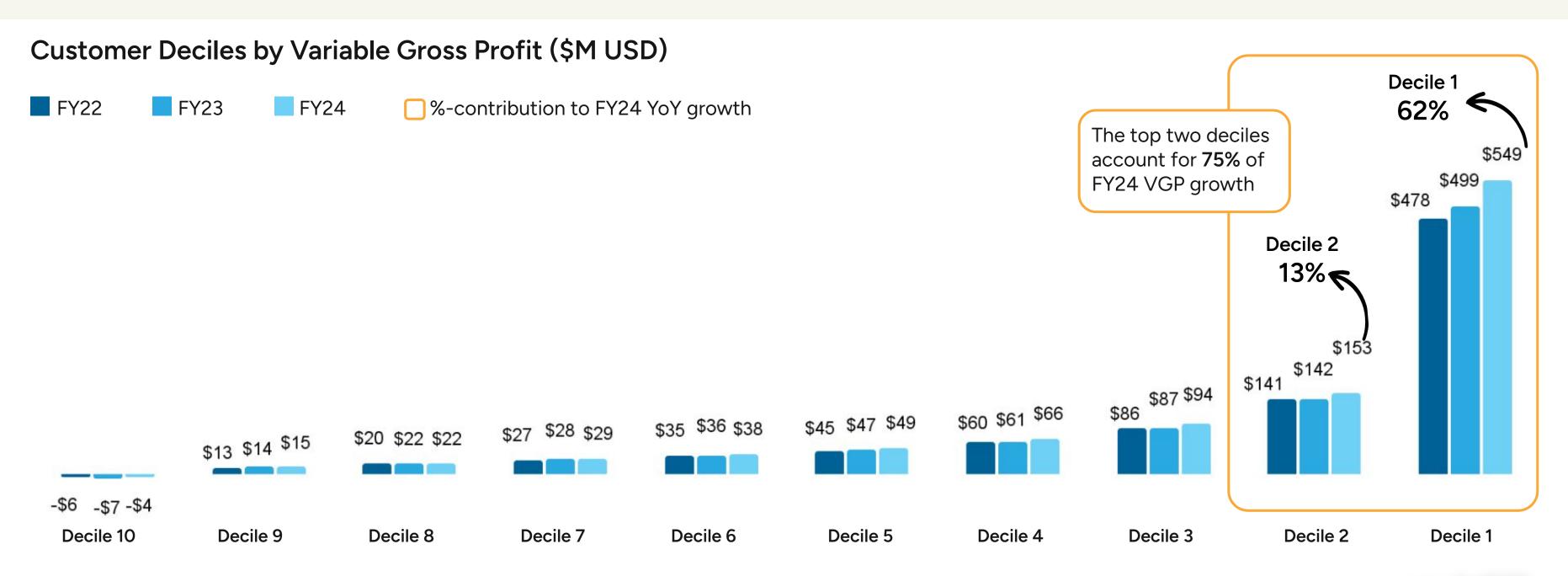
Customer count stabilized & starting to grow

Customers in millions





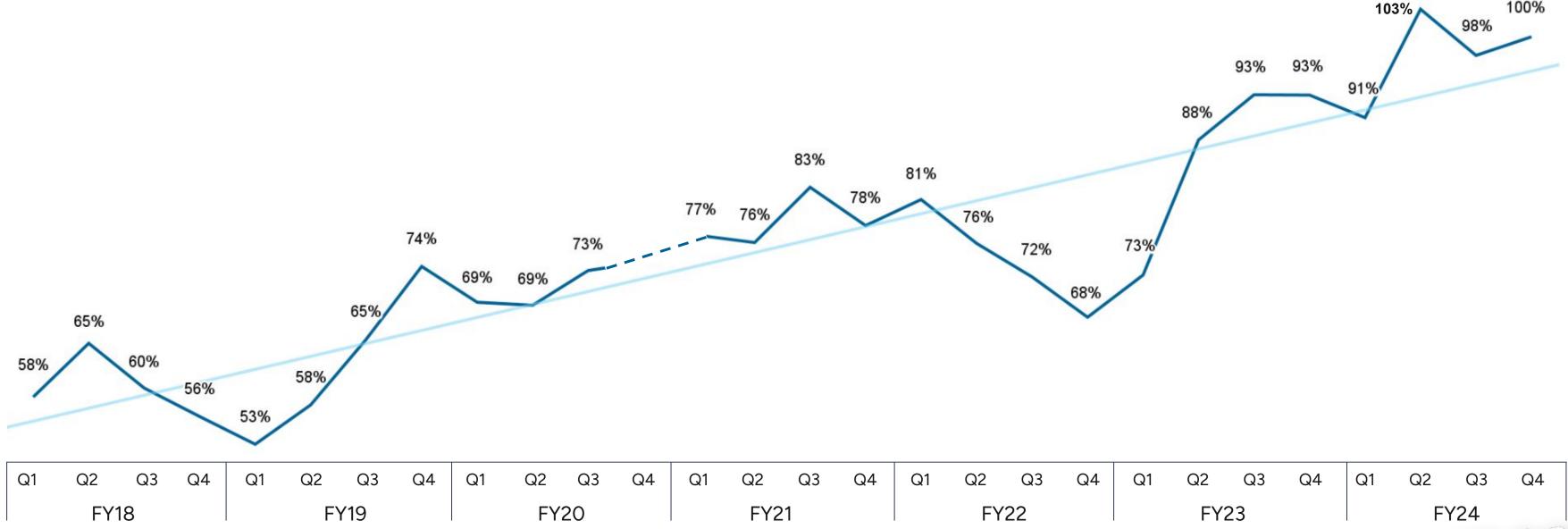
High value customers are driving our success





We are maintaining advertising spend discipline

Variable Gross Profit Return on Ad Spend for Paid Search Non-Branded Channel

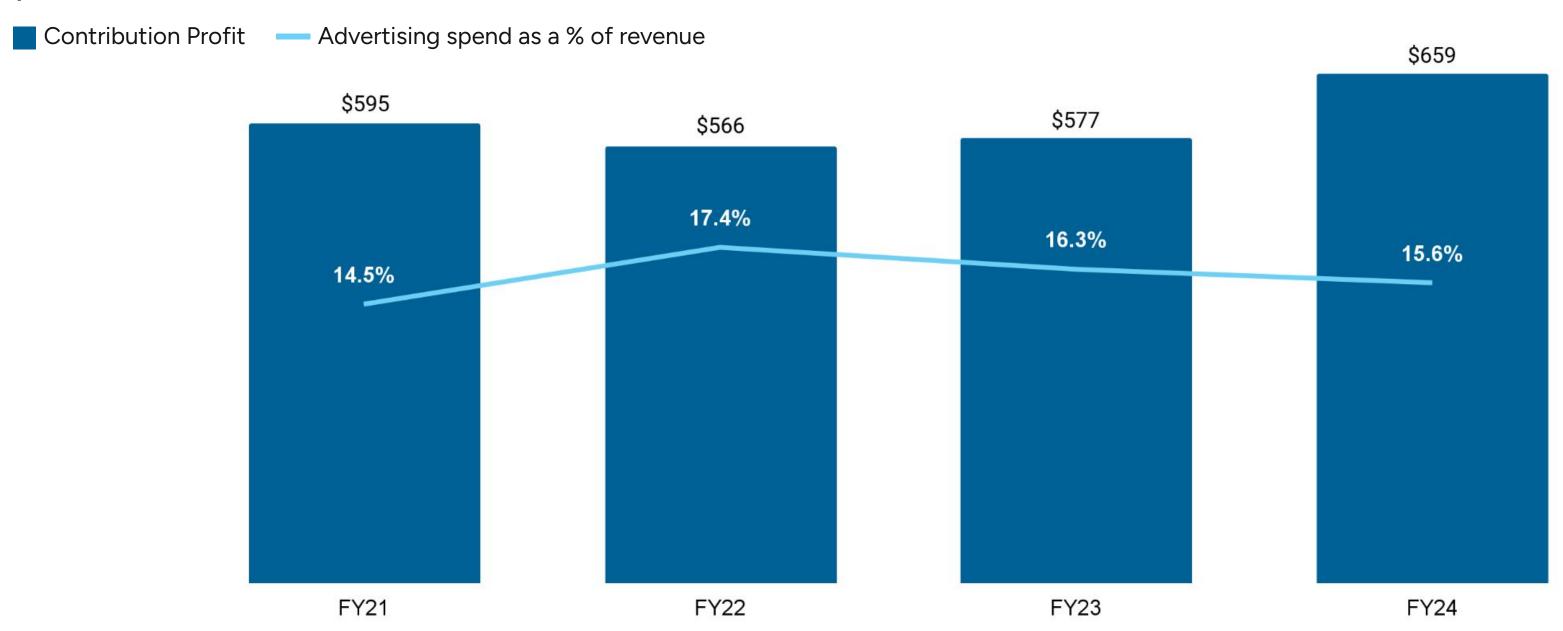






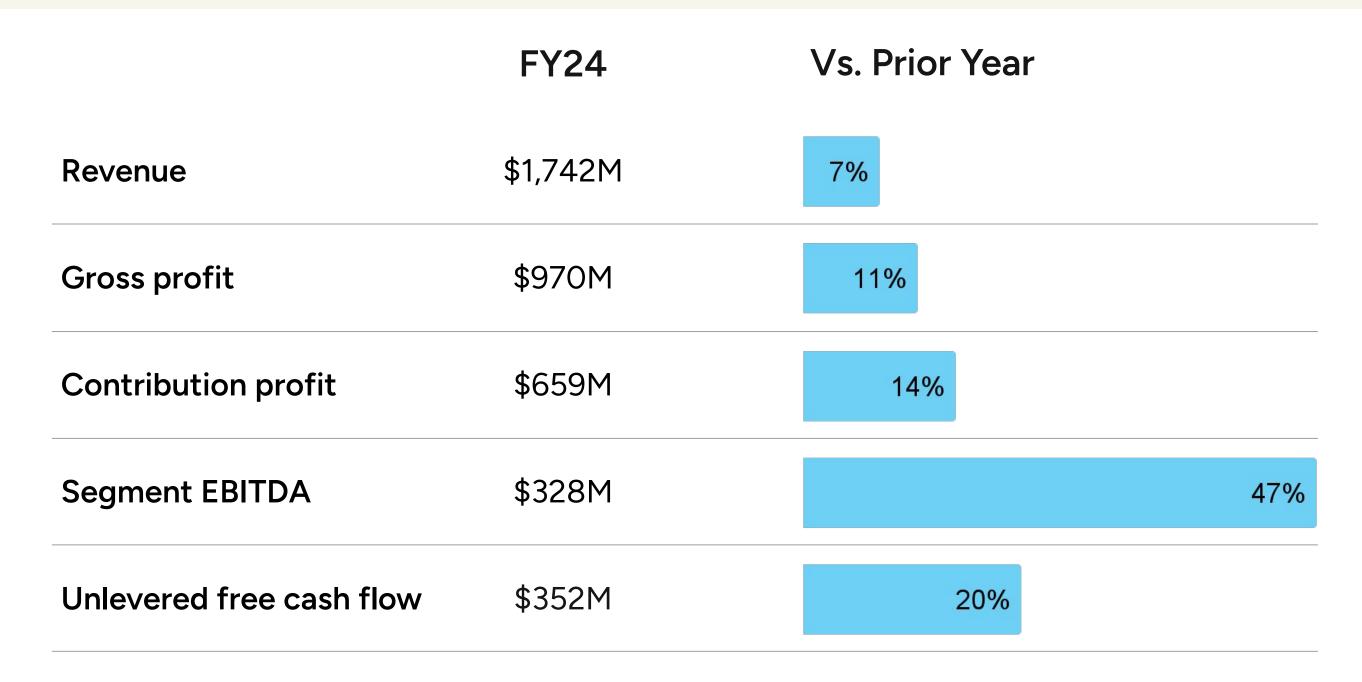
All of the above is driving growth in contribution profit

\$M USD





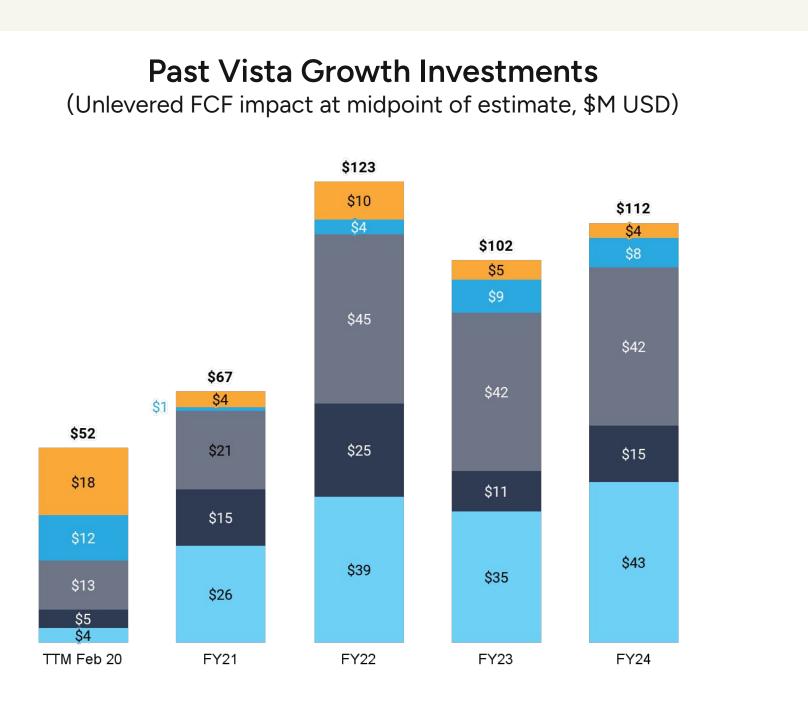
Contribution profit growth and cost reductions drove significant expansion of EBITDA and UFCF





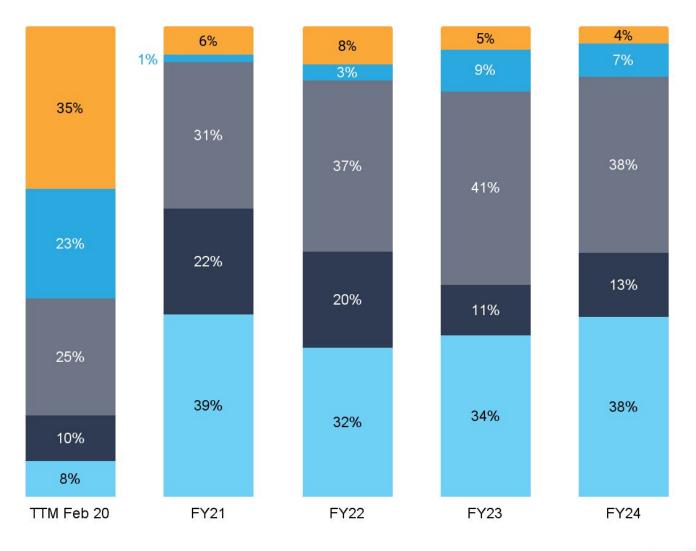
We continue to invest strongly for the future

Advertising, marketing and product development drive ~90% of this investment



Past Vista Growth Investments

(Unlevered FCF impact at midpoint of estimate, %)



Other

Expansion of production & IT capacity

Product development (UX, DNA, tech)

Marketing

Advertising



Our top priorities remain the same



Build products customers love



Elevate the speed and quality of our execution



Value delivery drivers for FY25



Seizing growth opportunities in print



Driving efficiency in manufacturing and supply chain



Improving the product experience



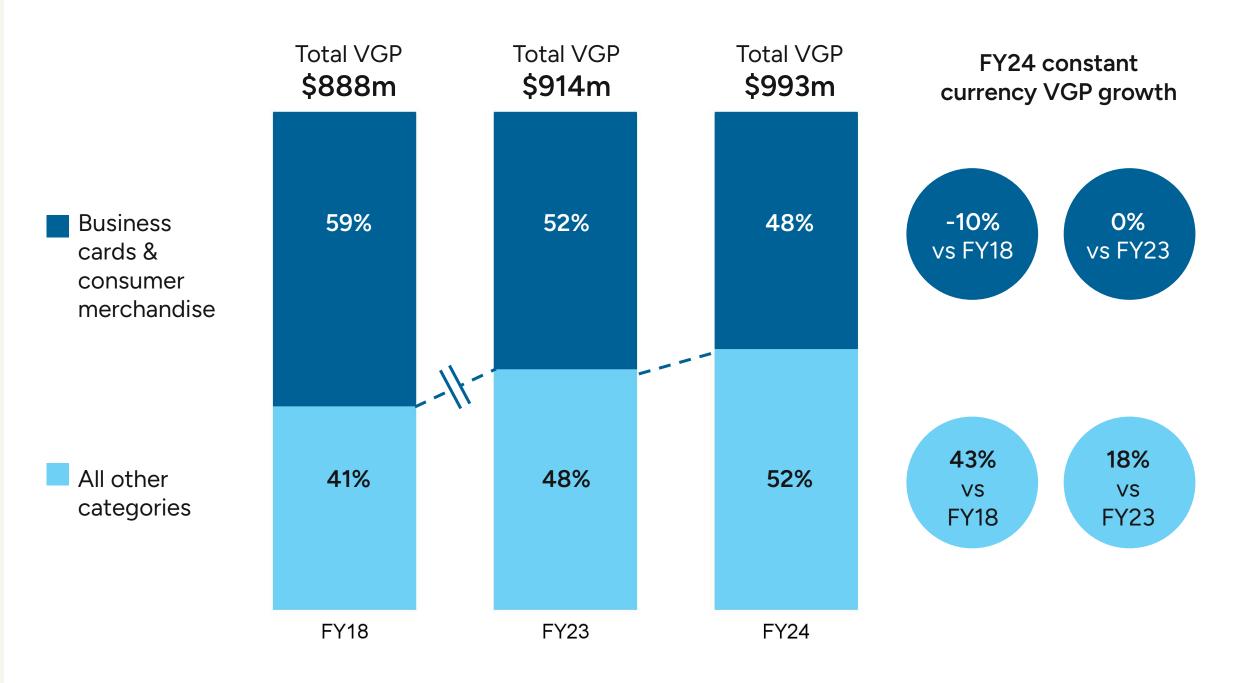
Making customers
"fans for life" through
help and expert
services



Evolving our media mix for better returns across the marketing funnel



Seizing growth opportunities in print



[&]quot;Business cards & consumer merchandise" includes business cards, stationery, and photo and consumer merchandise. "All other categories" includes marketing materials, signage, promotional products, apparel & gifts, and packaging & labels. Charts do not include digital, design services, 99 designs, VistaCreate, VCS or partner bookings from offers, services, products and referrals. All amounts in USD translated at currency rates stated in the non-GAAP reconciliation at ir.cimpress.com.



Driving efficiency in manufacturing and supply chain



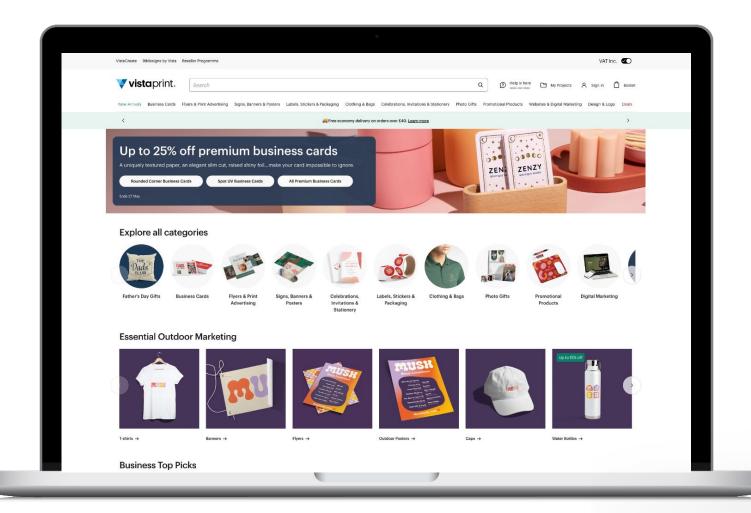
Manufacturing investments
to enable faster NPI, cost
reductions, and quality
improvements

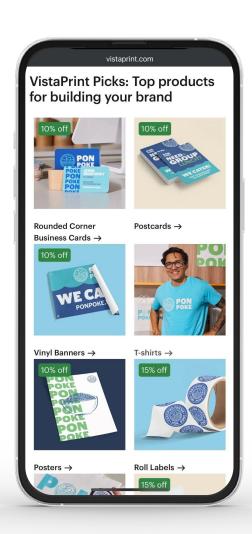


Optimizing our manufacturing network by leveraging cross-Cimpress fulfillment



Improving the product experience





Delivering compounding improvements and innovation across:

- Search & site navigation
- Design tooling (editor, logo)
- Templates & gallery
- Recommendations & personalization
- UX design system
- Mobile experience



Making customers fans for life through help and expert services



Help, anywhere in the journey

- Live design support
- Advice on complex and high-value products
- Reassuring customers of their design and product choices



Serving customers better with GenAl



Expert Services

- Growing >50% YoY
- Opportunity to increase exposure, especially for high value customers
- Opportunity to provide customers with broader spectrum of expert services



Evolving our media mix for better returns across the marketing funnel

Awareness

Consideration

Conversion

- Most advertising dollars are spent on performance channels
- Increasing mid- and upper funnel to improve brand health
- Greater focus on our owned and earned channels



We Print That Video Placeholder













Enhanced position to deliver for customers and investors

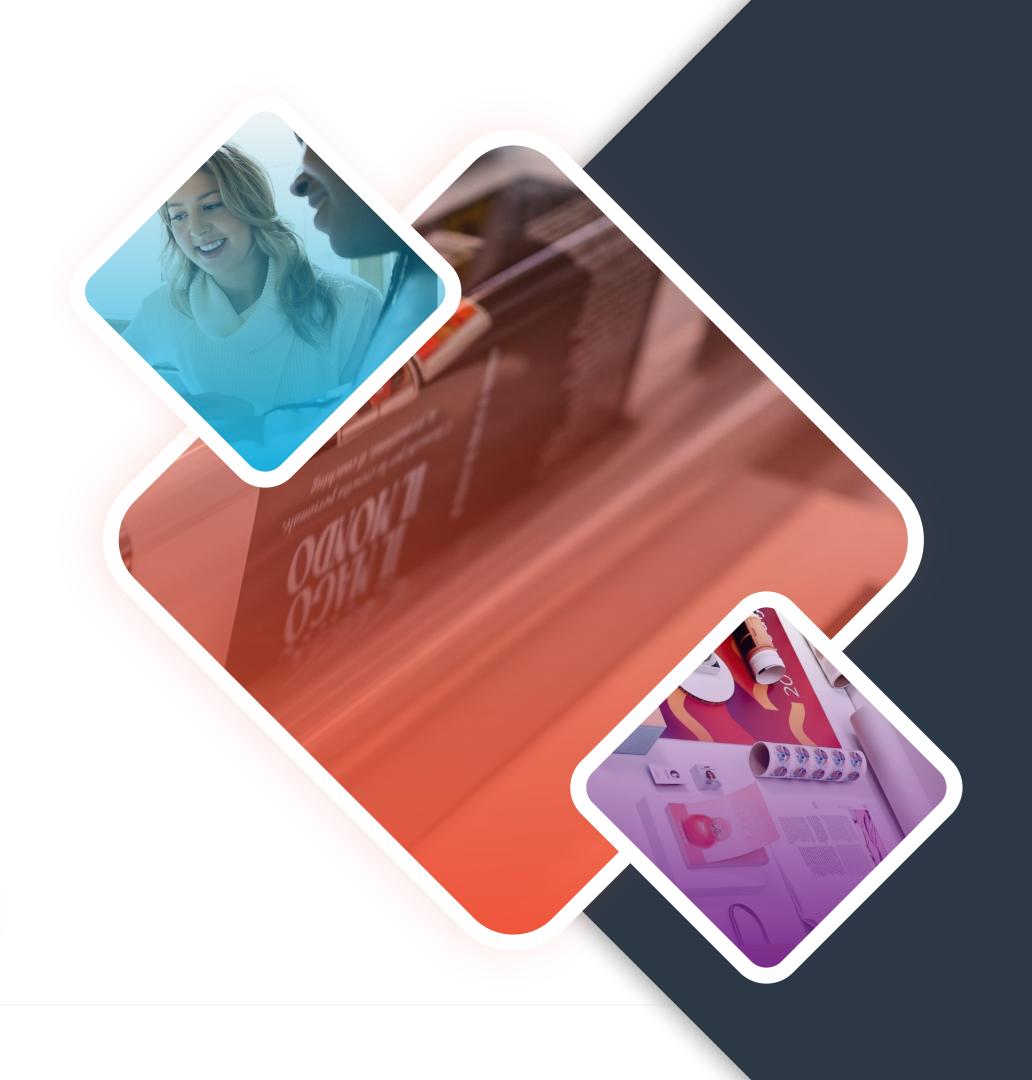








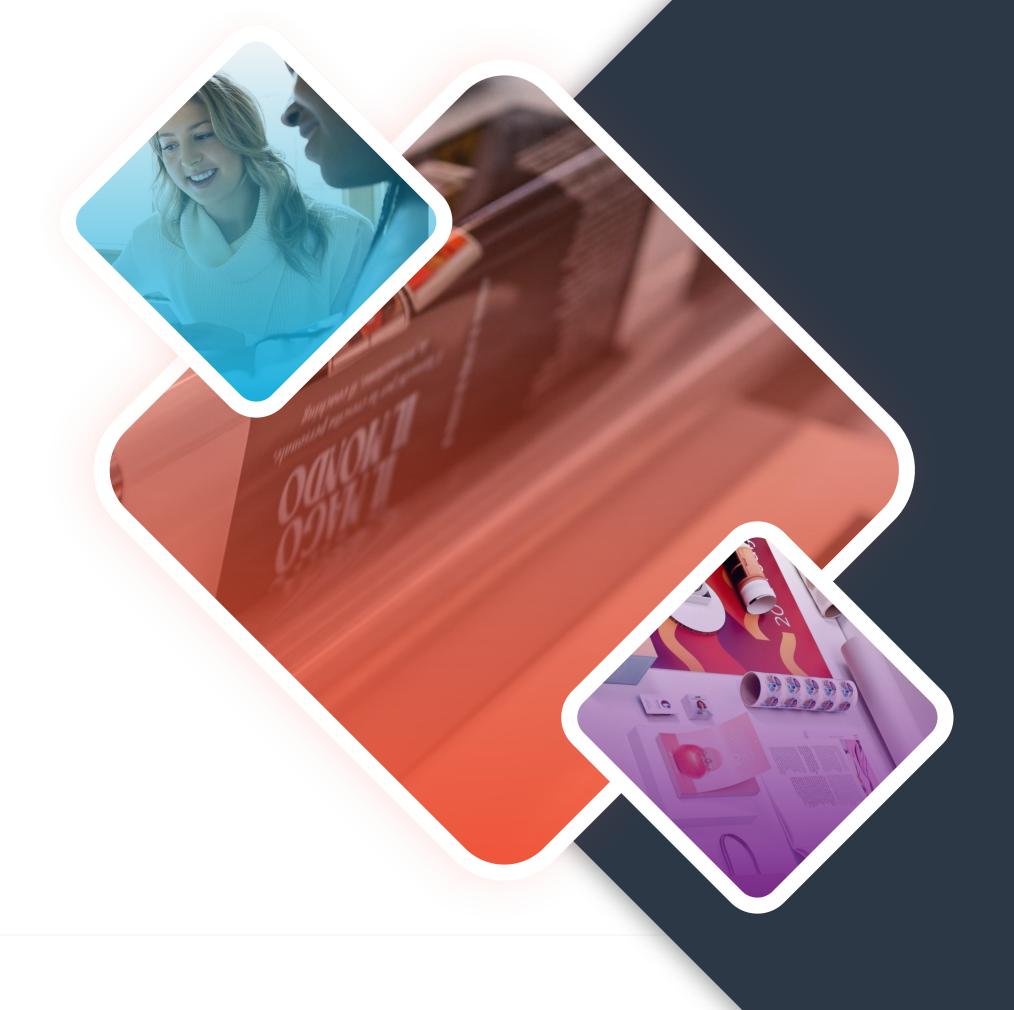
QUICK BREAK





Financial Review

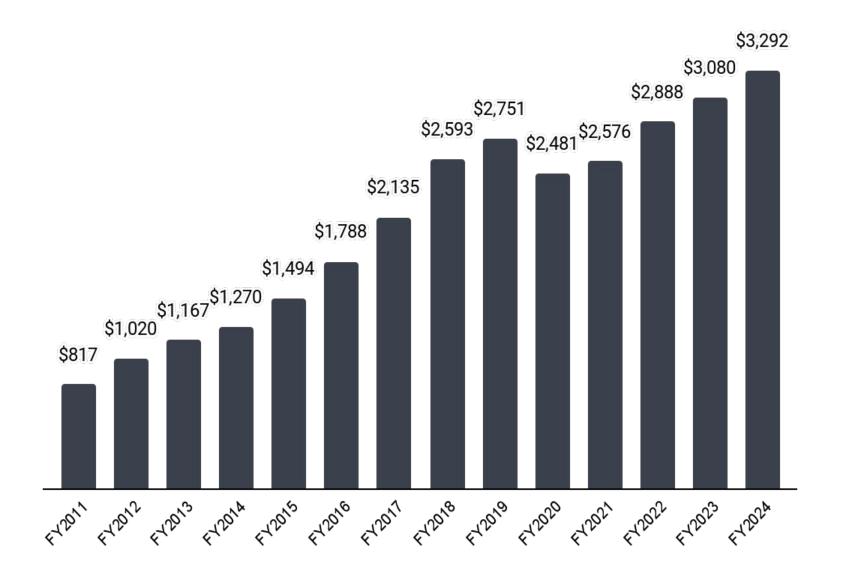
Sean Quinn EVP & Chief Financial Officer





Revenue

Revenue (\$M)

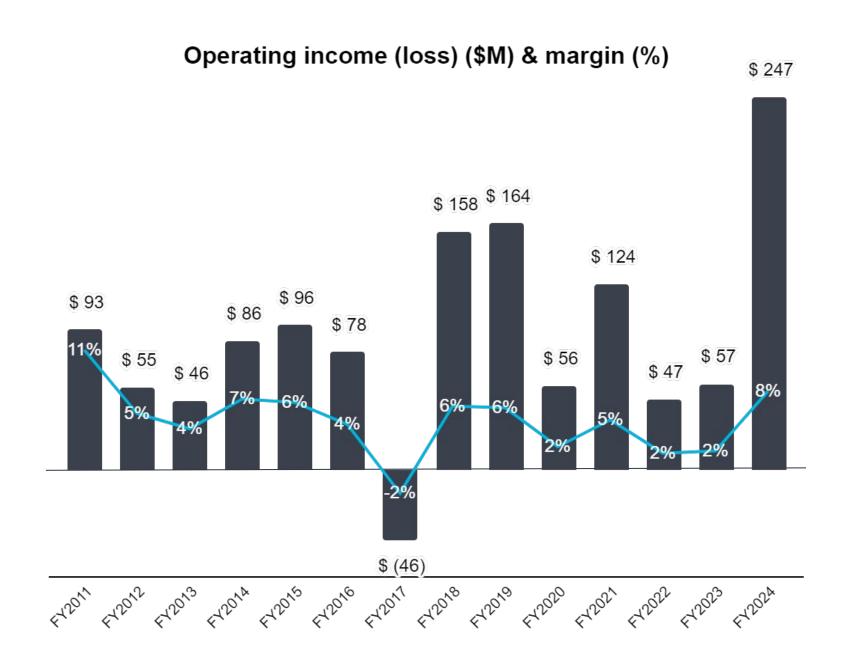


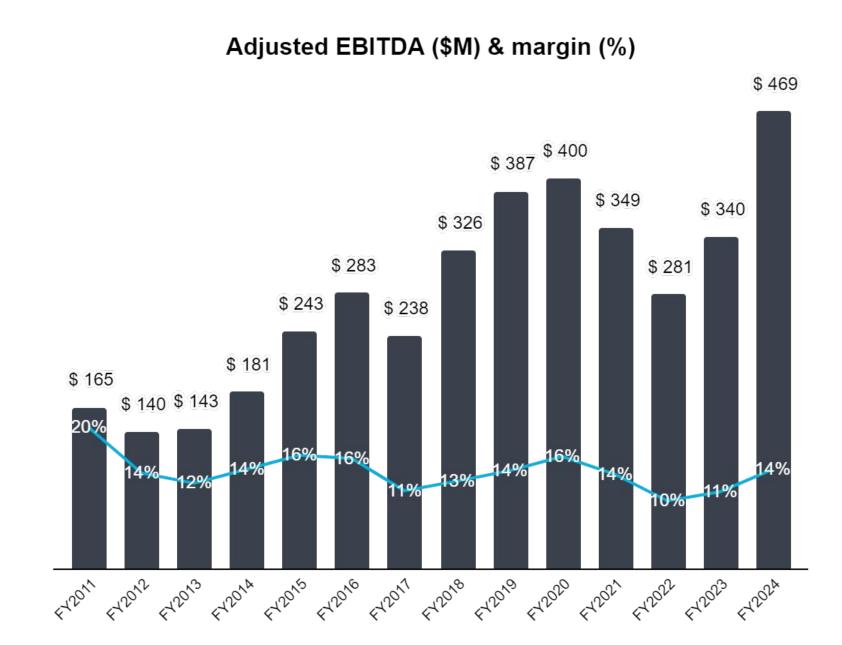
Revenue growth (%)

Reported revenue growth
 Organic constant-currency revenue growth



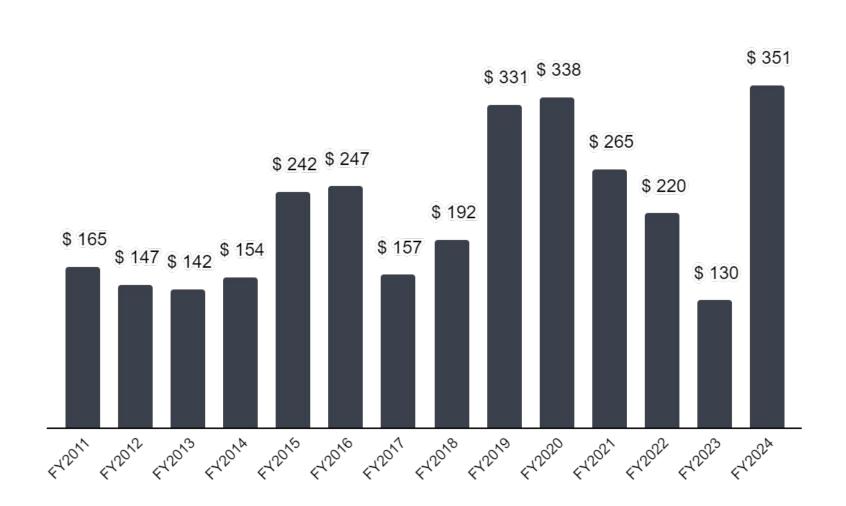
Profitability





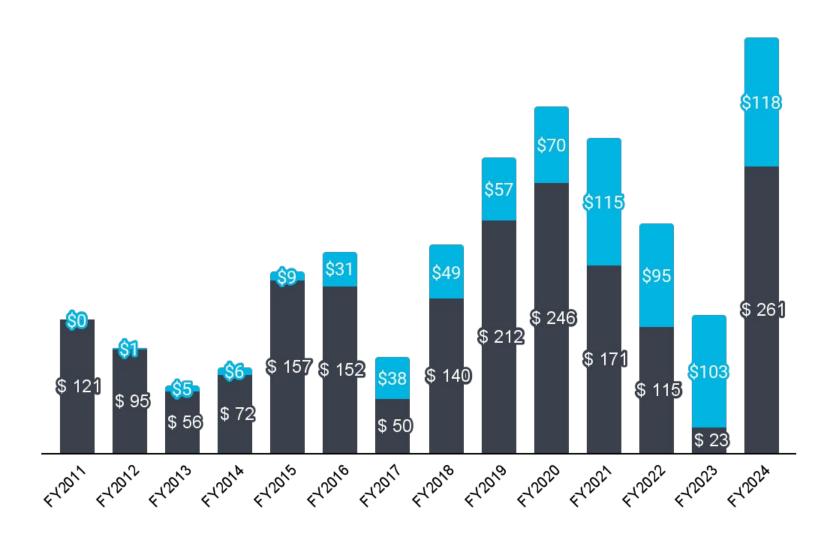
Cash flow

Cash flow from operations (\$M)



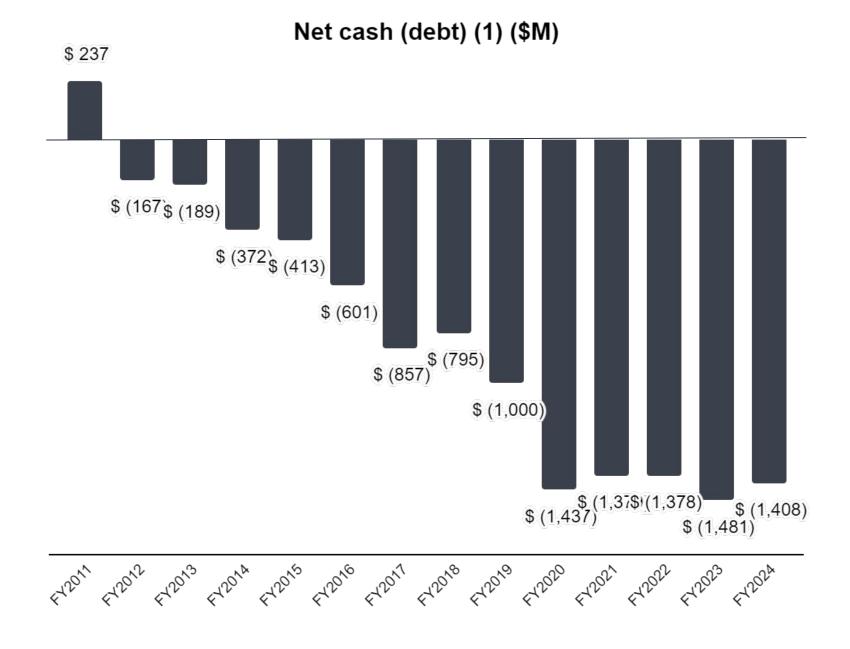
Adjusted free cash flow and cash interest, net (1) (\$M)





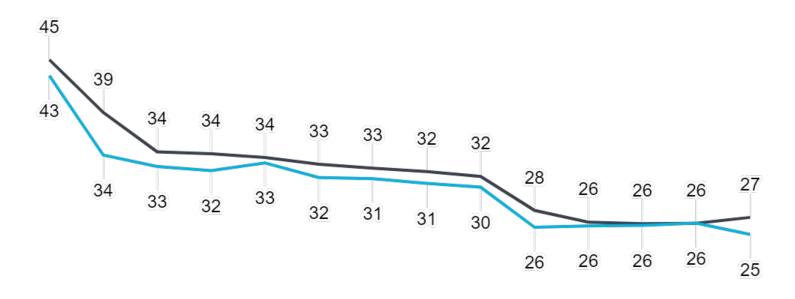


Net debt and share count



Shares outstanding (M)





E4201, E42013, E42013, E43014, E43014, E43014, E43014, E43014, E43014, E43015, E43015, E43015, E43015, E43017



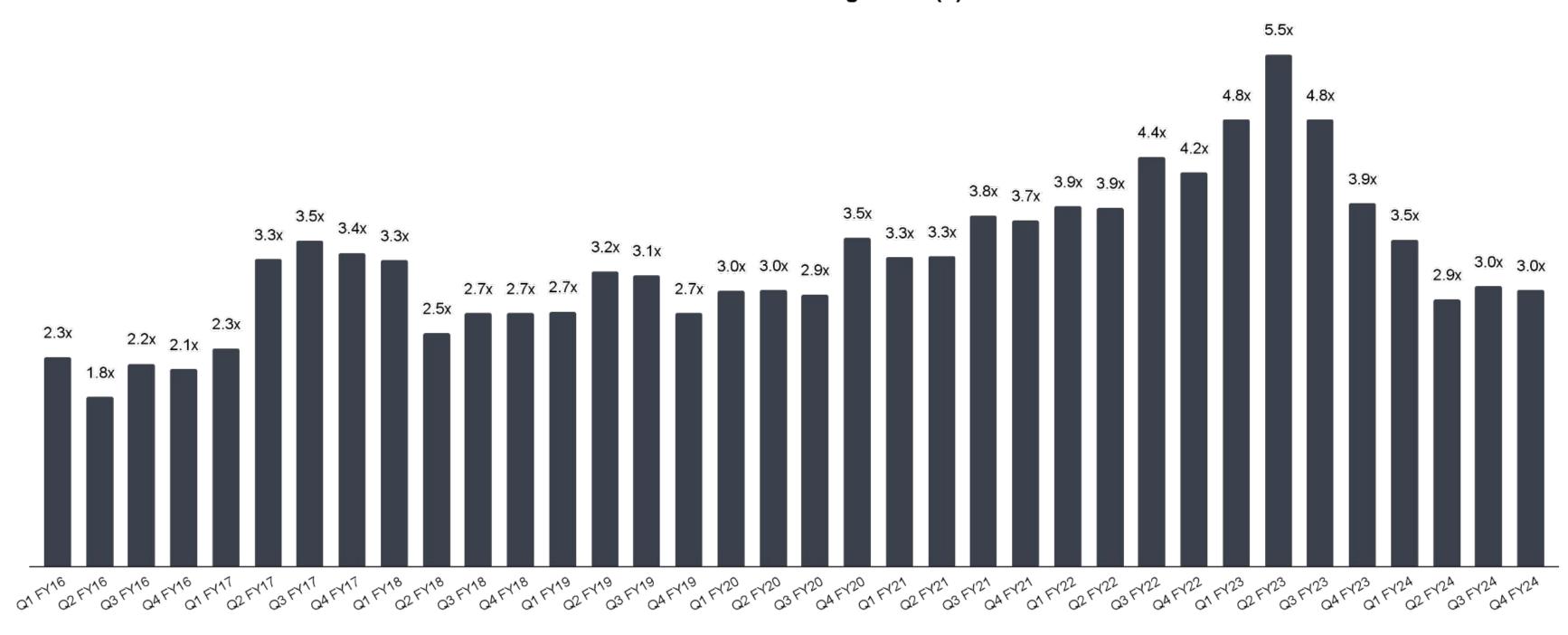
¹ Net (debt) is defined as the sum of our credit facility debt, senior unsecured notes and other debt less cash, cash equivalents, and marketable securities (current and non-current).

² Diluted weighted average shares outstanding for FY2017, FY2022 and FY2023 represent the number of shares we would have reported if we recorded a profit instead of a loss that year. The basic weighted shares outstanding we reported those years was 31.3M, 26.0M, 26.1M and 26.3M, respectively.

Net leverage ratio

As defined by our credit agreement

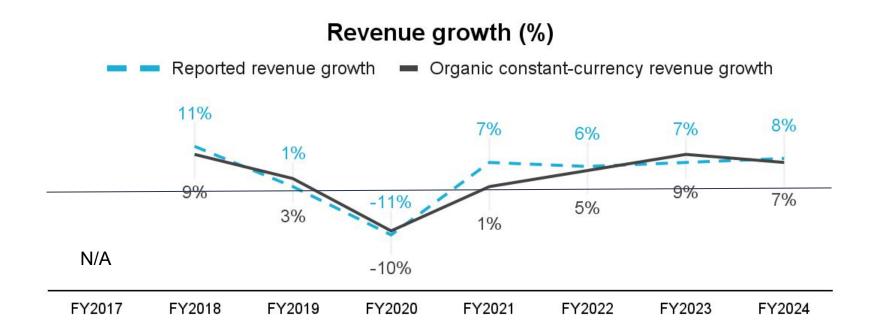
Historical net leverage ratio (1)



Vista

Significant year-over-year increase in profitability through revenue growth, gross margin expansion and cost reductions





Segment EBITDA (\$M) & margin (%)

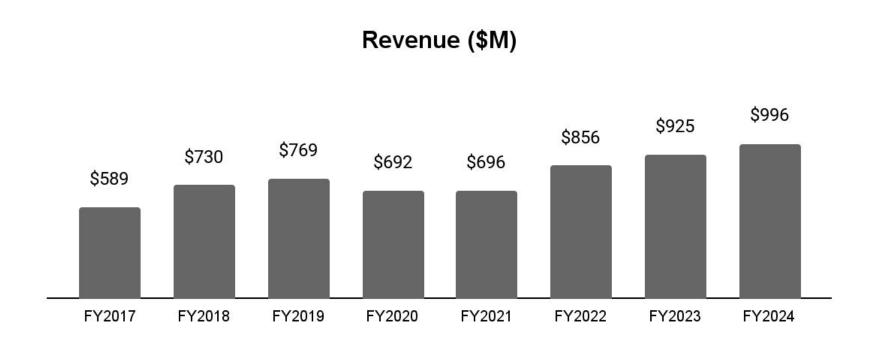


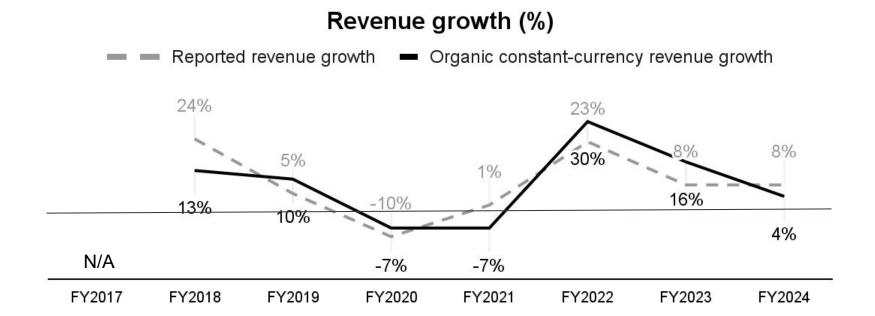
Unlevered free cash flow (\$M)



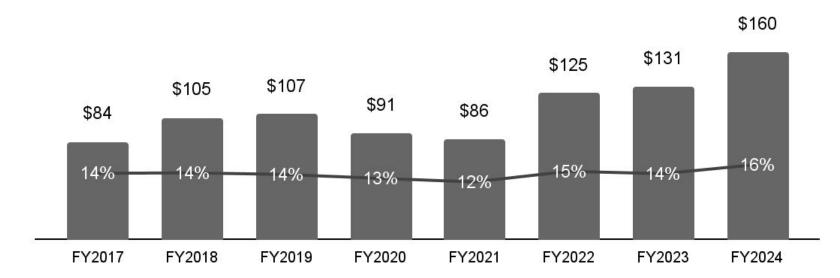
Upload & Print

Significant year-over-year increase in profitability through revenue growth, gross margin expansion and efficiency gains

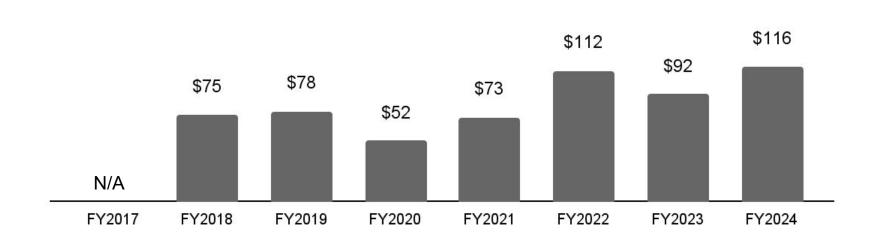




Segment EBITDA (\$M) & margin (%)



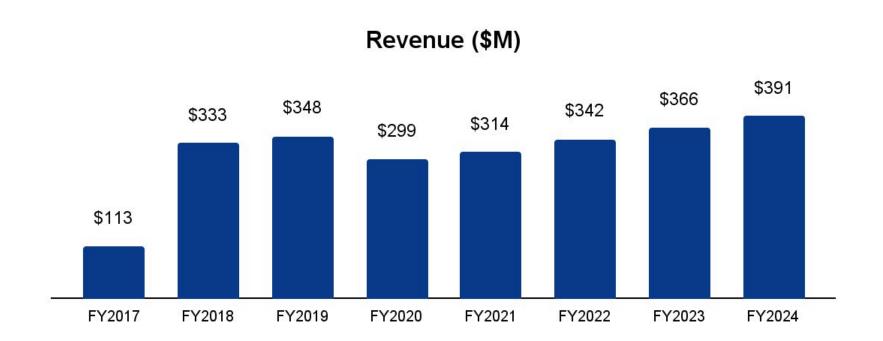
Unlevered free cash flow (\$M)

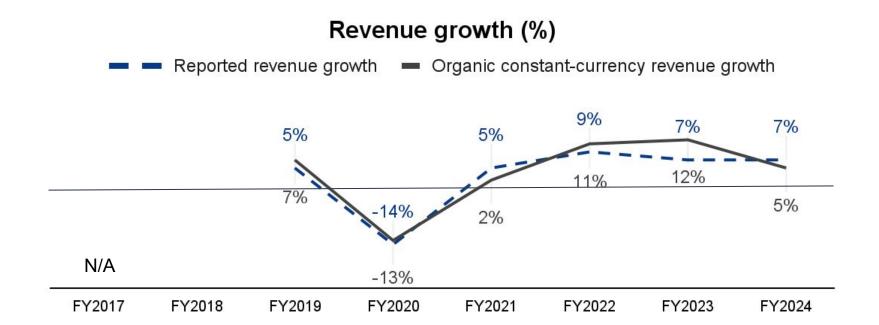




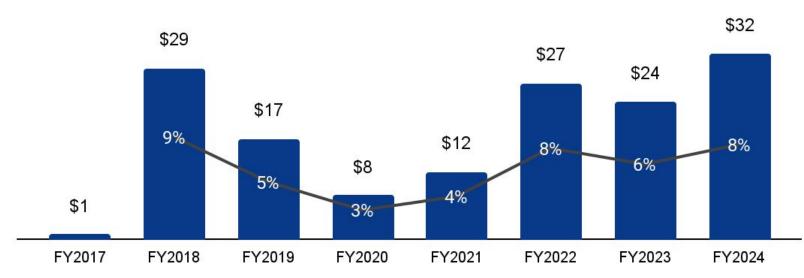
National Pen

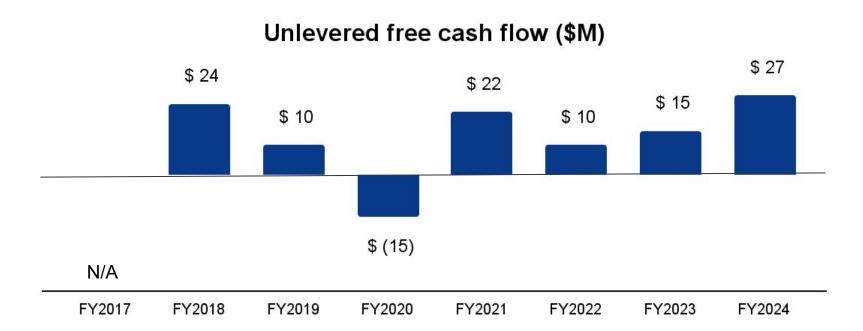
Significant profitability expansion through e-commerce revenue growth and cost efficiencies





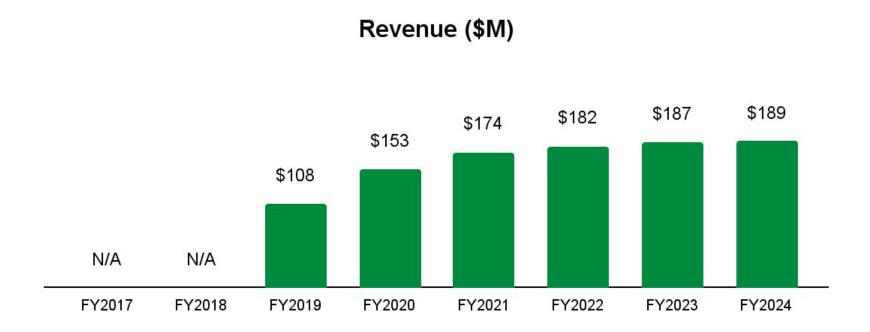
Segment EBITDA (\$M) & margin (%)



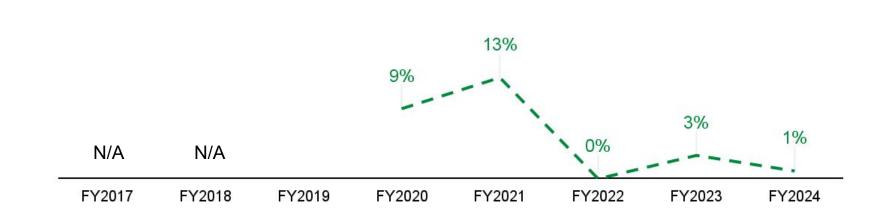


BuildASign

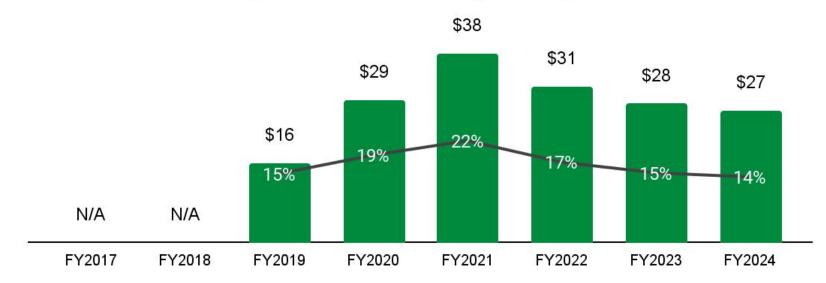
Slightly lower profitability on flat revenue; working on plan to drive future efficiencies but will take some time



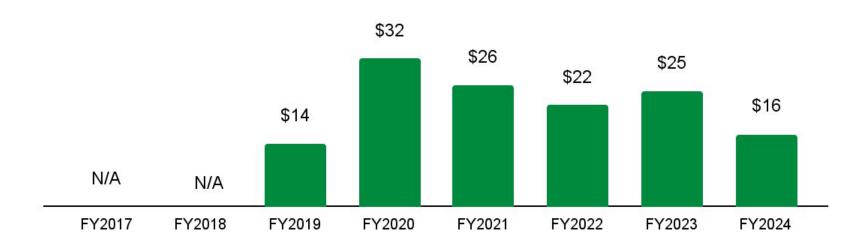
Revenue growth (reported and constant-currency) (%)



Component EBITDA (\$M) & margin (%)



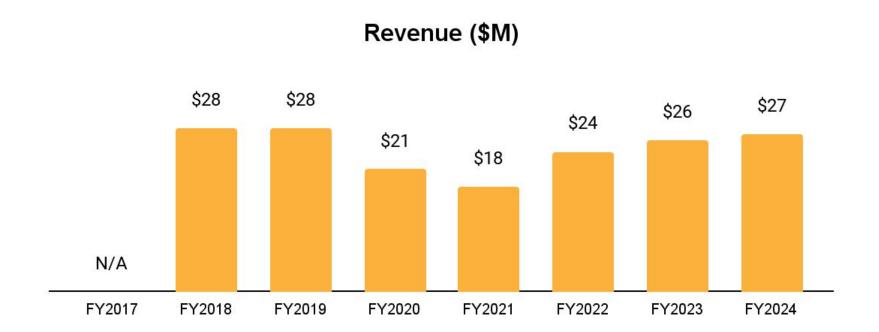
Unlevered free cash flow (\$M)

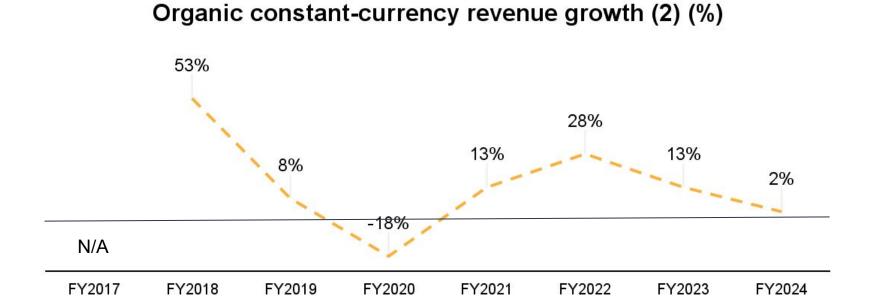




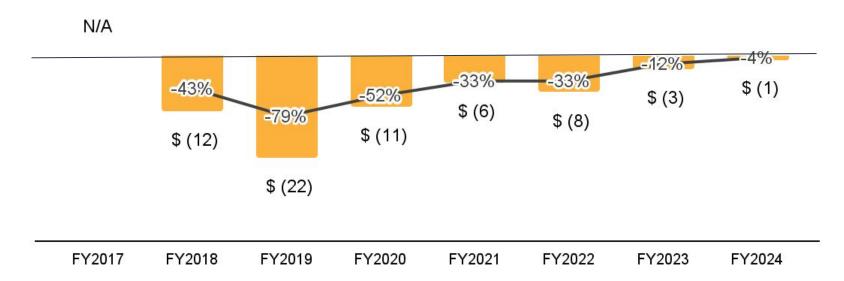
Early-stage businesses

Approaching break-even as remaining business Printi continues to scale

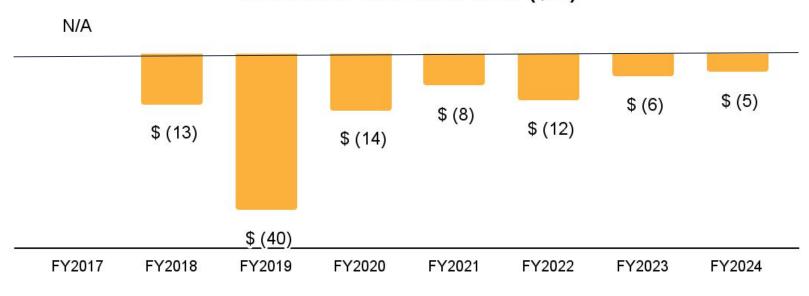




Component EBITDA (\$M) & margin (%)



Unlevered free cash flow (\$M)



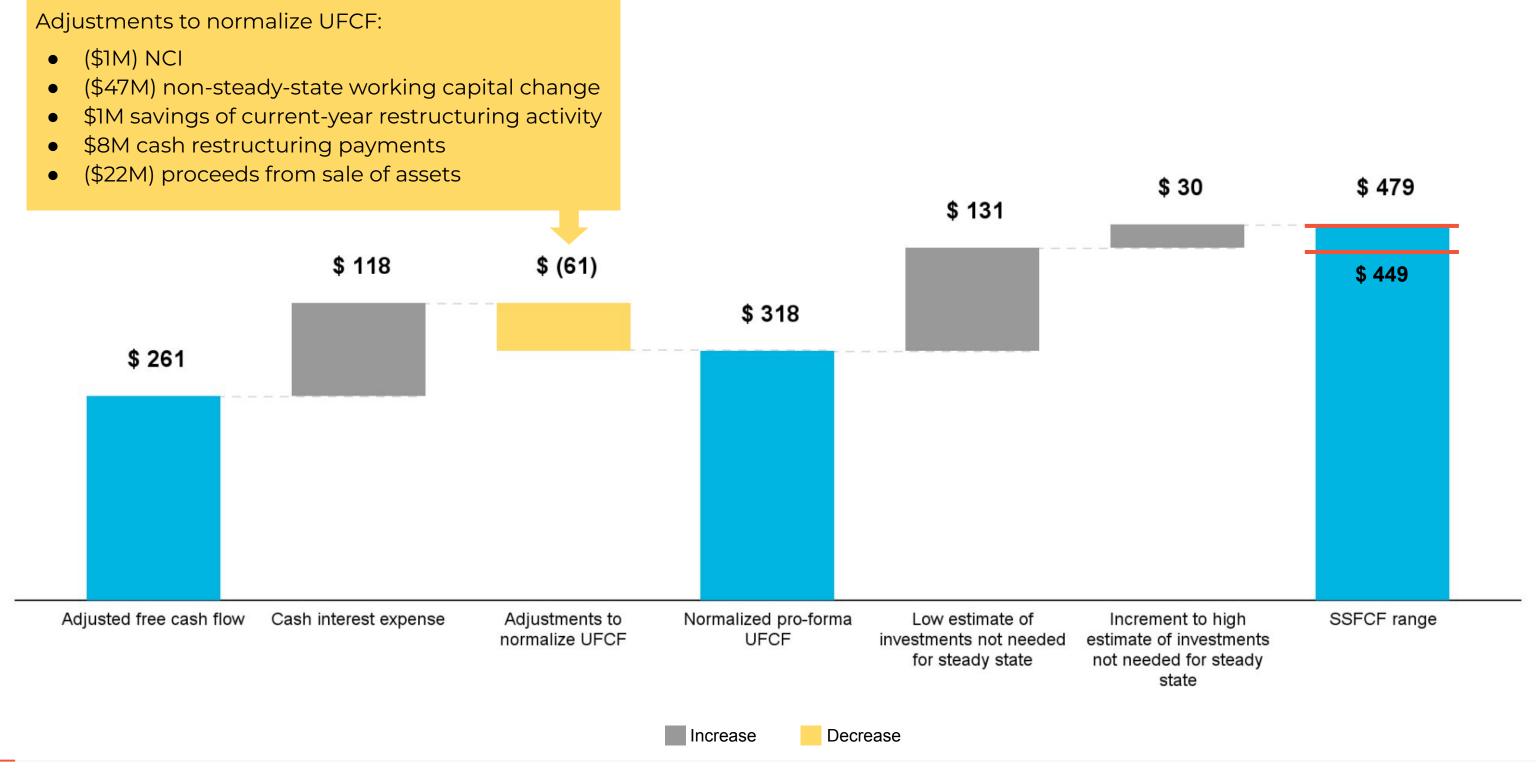
¹ All periods presented exclude the impact of Albumprinter which we divested in Q1 FY2018. Early-stage businesses are part of our "All Other Businesses" segment. Component EBITDA includes share-based compensation expense while unlevered free cash flow excludes share-based compensation expense.



² Starting with FY2023 results, organic constant-currency revenue growth excludes sales in our business in China, which was divested in that year. Please see reconciliation of non-GAAP financial measures at ir.cimpress.com.

FY2024 steady-state free cash flow (SSFCF) estimate

in \$ millions



Historical estimates of steady-state free cash flow

in \$ millions



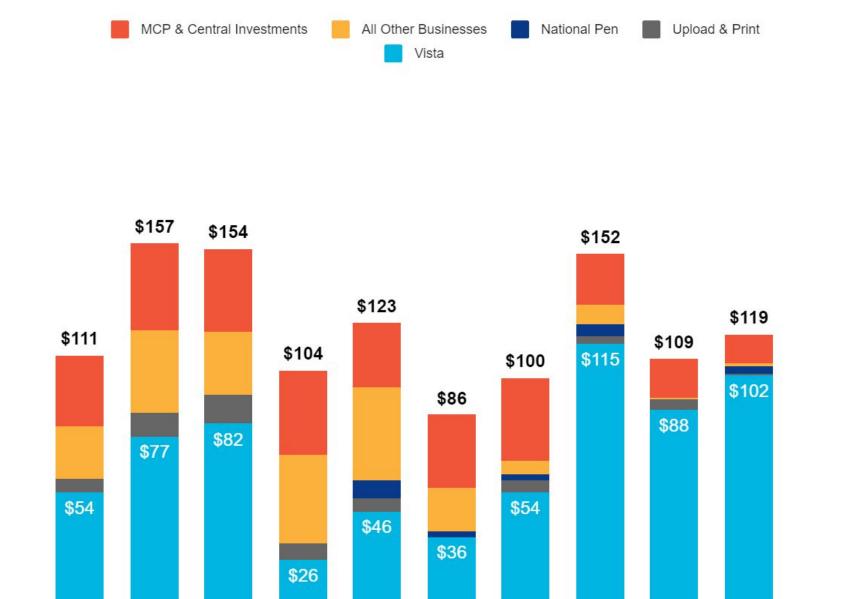




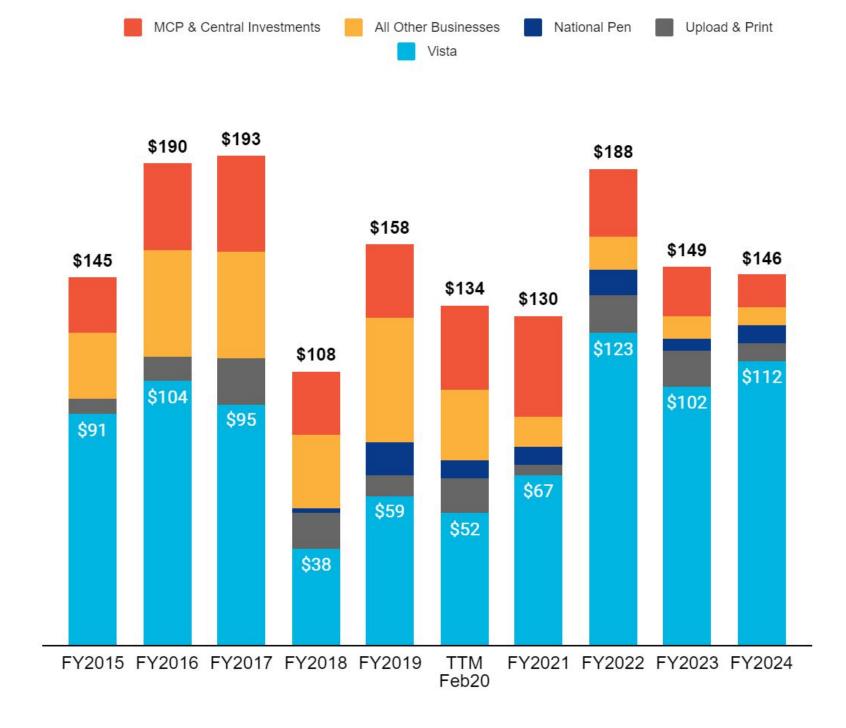
Evolution of organic growth investments

FY2021 FY2022 FY2023 FY2024

Midpoint organic growth investment estimates: segment EBITDA (\$M)



Midpoint organic growth investment estimates: UFCF (\$M)



FY2015 FY2016 FY2017 FY2018 FY2019

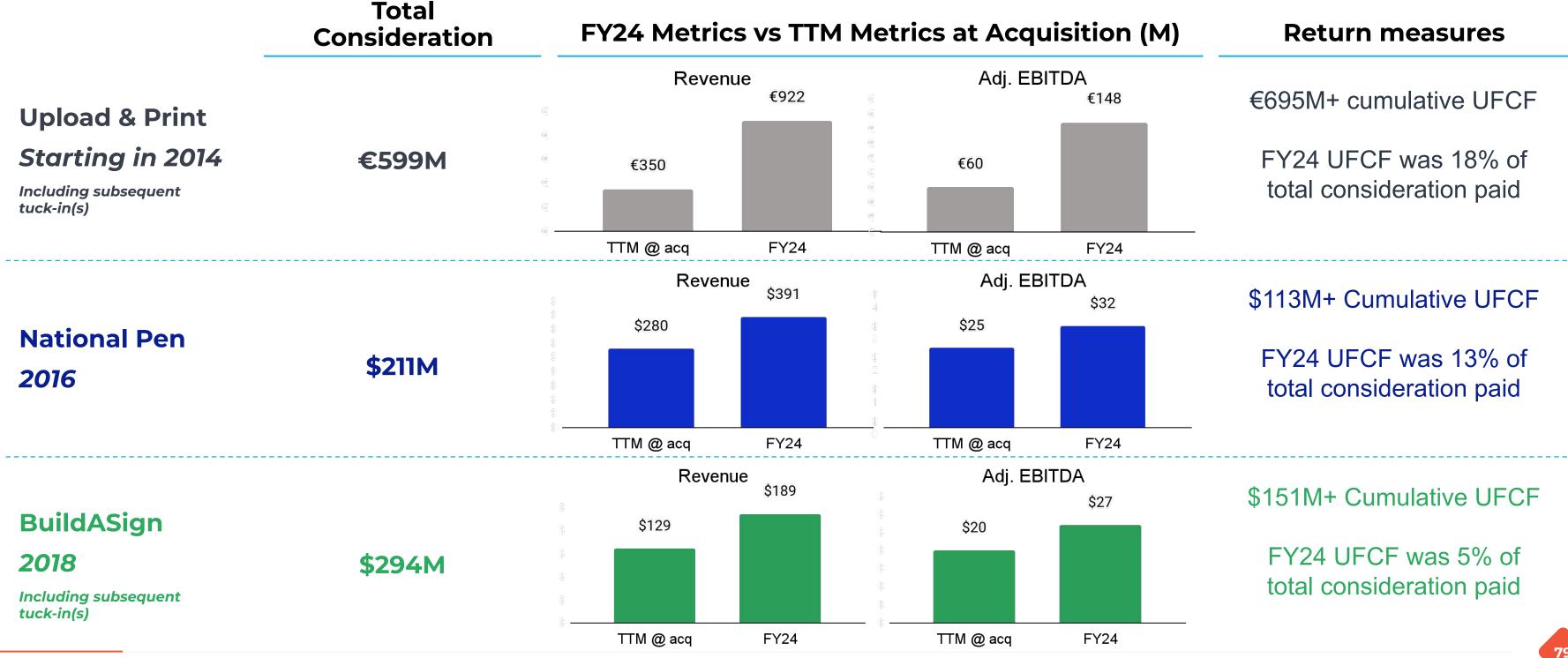
TTM

Feb20

History of M&A returns

- About half of Cimpress FY24 revenue and EBITDA was from businesses we have acquired and subsequently grown
- The charts below show larger businesses we have owned at least four years

UFCF conversion is UFCF for FY22-FY24 divided by EBITDA for FY22-24 to mitigate unusual working capital swings.





Multi-year outlook commentary

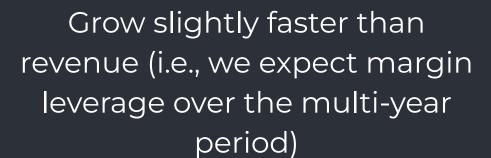
As of September 10, 2024

Revenue



Organic constant-currency revenue growth at mid-single-digit growth rates, possibly a little higher

Adjusted EBITDA



Adjusted free cash flow conversion rate



Multi-year conversion of adjusted EBITDA of approximately 45% to 50%, with fluctuations from year to year

Leverage policy and FY2025 capital allocation commentary

Commitment to operate within leverage policy for all capital allocation decisions

Cimpress Leverage Policy

- We target net leverage at or below approximately 2.5x trailing-twelve-month EBITDA¹
- We may, from time-to-time, increase leverage to as high as approximately 3.0x for investments that we believe to have good returns and with a clear path to delever to the target of approximately 2.5x or below

We believe we could reach this approximately 2.5x net leverage target in FY2025 if we were not to make share repurchases Our capital allocation expectations for FY2025 are to:

- Continue with roughly similar levels of operating expense organic growth investment as the current run rate
- Increase capital expenditures to capitalize on opportunities we see for new products and productivity-enhancing production equipment
- Not deploy significant capital to M&A
- Repurchase shares and/or debt if available at an attractive price; subject to net leverage constraint of exiting FY2025 at or below approximately 2.75x



FY2025 modeling commentary

Year-over-year currency impact

Cash taxes

Cash interest

Net working capital inflows

Upcoming segment reporting change

Inter-segment revenue and EBITDA change effective July 1st, thus for Q1 FY2025

What is changing?

- We are changing the way our businesses buy and sell to/from each other, which will result in changes to <u>segment</u> revenue, gross profit and EBITDA
- Inter-segment revenue and EBITDA will be eliminated from consolidated revenue and adjusted EBITDA (currently just revenue)
- This change will be recast backward for 2 fiscal years (FY2023 & FY2024); the impact is immaterial before then

Why?

- This change to external reporting mirrors a change in our internal management reporting
- The new approach allows our businesses to access the ultimate Cimpress cost of fulfillment for a given product and use that cost to determine pricing, advertising spend, and other operational decisions. For the selling business, this cost excludes any mark-up from the Cimpress fulfiller in order to facilitate our businesses maximizing decision making at the Cimpress level
- The fulfilling business does earn a markup and has appropriate incentives. This mark-up is eliminated in consolidation.
- We believe this will accelerate the use of MCP and a marketplace approach across Cimpress

What is <u>not</u> changing?

This does <u>not</u> impact the accounting and reporting of consolidated financial results.

Q&A Session

